Tab E

Attachment E

Attachment E reflects TRS CSP-specific educational outreach to the TRS community.

Telecommunications Relay Service Coin Sent Paid Outreach and Education Activities

Industry Educational Activity Plan TRS Coin Sent Paid

January 1, 2003 - December 31, 2003

Activity One - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. 1. Date 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, (list all meetings in order of date sequence); 2. Name of organization or group; 3. Location (city and state); 4. Estimated numer of people in attendance; e) other (i.e., live demonstrations, etc..)

A=Letters B=Cards C=Video D=All of the Above E=Other (i.e., live preso)			۵	ш	ш		ш	D,E		Ш		ш	ш	ш	D,E	8	ш		ш		Q	Ш	Ш	ដ
ATTENDANCE			2,000	3,000			75	200		200		100	20	400	100	250	15		15		350	250	20	300
TION			ď	S	S		S N	ON		SC		S	S	N	S	CT	0		CT		SD	CT	CT	NC
LOCATION SITY S			Atlanta	Raleigh	High Point		Chapel Hill	Greenville		Raleigh		Wilmington	Roanoke Rapids	Nashville	Charlotte	West Hartford	Lakewood	;	Danbury		Sioux Falls	West Hartford	Winsted	RTP
NAME			Deaf Worldwide	NBC 17 Health Fair NC Augmentative Communication	Assoc. Conference	14th Annual Challenges in Geriatric	Practices Conference National Student Speech-Language	Hearing Assoc.		NCAECT	The Ann Johnson Institute for Senior	Care Management	Family Caregivers Resource Fair	Nash County Senior Center Health Fair	CCAC Annual Technology Fair	ASD - Family Learning Weekend	Junior High School		Danbury High School	Conference of Educational Adminstrators of Schools and	Programs for the Deaf	ASD - Founders Day	Northwestern CT Community College	NCSHLA
L=Local R=Regional N=National			œ	بـ	ų		لــ	ب		J			_	ب		_	_		L=Local		N=National	L=Local	L=Local	ب
DATE	January	February	1-Feb	Feb 8,9	Feb 13,14		20-Feb	Feb 21,22	March	Mar 6,7		11-Mar	19-Mar	27-Mar	28-Mar	03/29/03	12-Mar	Anril	2-Apr		Apr 4-7	04/15/03	04/23/03	Apr 2,3,4

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		and America Complete to Educational Activity Dian	ducational Activ	ity Dian		
3-Apr		Resource Fair	Rocky Mount		50	ш
10-Apr	ــ ا	Business Expo	Raleigh	S	1,000	D.E
26-Apr	œ	DeafBuy.com Tradeshow	Charlotte	NC	1,300	D'E
26-Apr	œ	Deaf Worldwide	Washington	20	300	- Δ
Apr 23,24,25	_	NC Social Services Association Annual Roanoke Valley Expo for Older	Raleigh	NC	200	ш
24-Apr	ب	Americans	Roanoke Rapids Wrightsville	S	150	ш
Apr 28,29,30		NCAOA	Beach	NC	150	Ш
4/5/2004	_	Be a "Hearo"	Glens Falls	Ž	340	ш
May						
05/02/03	ب	ASD Golf Fundraiser	Avon	CT	300	89
05/03/04	œ	DeafBuy.com Tradeshow	Phoenix	ΑZ	2,500	۵
6-May	ب	A Golden Jubilee	Raleigh	NC	1,000	D,E
6-May	ر.	Winston-Salem Resource Fair	Winston-Salem	SC	200	D,E
May 9,10	ب	Clients Rights Conference	Durham	SC	200	П
May 9,10	ب	Silent Athletic Club Senior Citizens	Denver	8	100	ш
10-May	œ	DeafBuy.com Tradeshow	Gaithersburg	MD	3,000	Ω
17-May	œ	DeafWorldwide	Kansas City	KS	1,200	۵
		Pacific Coast Deaf Bowlers				
May 24-25	œ	Assoication	Reno	N	450	D,E
May 20-25	Z	Deaf Seniors of America	Boston	MA	2,000	Δ
May 30-31	œ	DeafExpo	Philadelphia	РА	3,000	۵
June						
6/1/2004	بـ	New York State Telephone Association Bolton's Landing	Bolton's Landing	Ν	300	ш
06/11/03	_	Family Services Woodfield	Bridgeport	CT	50	ш
06/14/04	œ	DeafWorldwide	Philadelphia	PA	300	۵
26-Jun		Where are the Senior Benefits? - Fair	Mattamuskeet	NC	85	ш
June 26-29	z	SHHH Convention	Atlanta	GA GA	1,400	D,E
June 26-29	z	National Association of Black Interprete Philadelphia	Philadelphia	PA	150	۵
Jun 28-Jul 1	z	Deaf Women United	Sioux Falls	SD	250	۵
July Jul 10-12	z	NTID Alumní Reunion	Rochester	×	009	_
111 25 26 27	: -	Role Chere Eestival	Asheville	: <u>C</u>	5 000	י ע
Jul 23,20,27	בר	TOI Contestina	Astraville Los Vogos	2 2	000,	ק ק
July 14-16 Jul 26-30	2 Z	American Society for Deaf Children	Las vegas Austin	> × ≥ ⊢	370	ב ח
Jul 26-Aug 1	zz	Registery of Interpreters for the Deaf	Chicago	<u> </u>	500	ם מ
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Aug 15-16	_	NCAD Conference Industry	Industry Educational ActivitycPlan	/itycPlan	200	DE
Aug 23-27	œ	SERNANCRA	Asheville	SC	350	핌
1-Aug	_	Empire State Associaiton for the Deaf	Manhattan	×	300	D/E
08/22/04	_	CSDGA Golf Tournament	Hebron	CT	45	۵
8/17/04	_	TSD Registration Day	Austin	×	200	Δ
August 17-24	z	National Black Deaf Assoc. Convention Denver	ו Denver	03	200	D,E
Aug 29-30	z	National Deaf Latino Conference	Austin	¥	200	Ω
September						
6-Sep	œ	Deaf Worldwide	Worchester	MA	350	۵
12-Sep	_	NC Conference on Aging	Charlotte	SC	200	ш
Sept 12,13	ب	NCSHLA	Greensboro	S	200	ш
Sep 12-13	œ	SHHH Leadership conference	Philadelphia	PA	50	۵
Sept 24-26		NC Student Development Personnel	Wilmington	SC	150	ш
9/13/04	œ	Deaf Celebration 2003	Arlington	Χ̈́	1,000	۵
09/21/03	ب	New Jersey Deaf Fest	New Brunswick	2	3000	ш
8-Sep	_	Deaf Awreness Month at Elitch	Denver	00	1000	D E
		Colorado School for the Deaf	Colorado			
15-Sep		Homecoming	Springs	00	400	Ω
20-Sep	œ	Deafbuy.com Tradeshow	Seattle	WA	750	۵
27-Sep	œ	Deafbuy.com Tradeshow	Mifwaukee	⋝	500	۵
28-Sep	ب	Colorado Taste of Tehcnology	Denver	8	175	D,E
October						
10/02/03	_	Magic Show - FSW	Bridgeport	CT	90	ш
10/03/03	. ب	Magic Show - ASD	West Hartford	CT	200	ш
10/04/03	_ 1	ASD Fall Harvest Festival	West Hartford	: دا	200	ш
Oct 7-9	x .	SERID Conference	Mobile	A.	250	ا ۵
10/08/03	. ب	Adult Vocational Services - DNEC	Norwich	<u>ا</u>	50	ш
10/15/03	. ب	Taste of Technology	Portland	ME	20	ш
10/30/03	_ .	Taste of Technology	Warwick	<u> </u>	50	ш
Oct 2,3	」 .	NC Library Conference	Winston-Salem) 	150	и; ,
	۔ لـ	NCSD Homecoming	Morganton	2 2	1,500	ם מ ח ה
061 - 7	د	Carolina Children's Communicative	i di di di	2		7 7
20-Oct	ب	Disorders Program	Asheboro	S		ш
25-Oct	ب ا	Lexington Barbecue Festival	Lexington	SC	1,000	Д П
		NC Conference on Exceptional	•		•	-
Oct 26,27	_1	Children	Greensboro	NC	300	ш
10/11/2004	ب	Camp Mark Seven BBQ	Old Forge,	×	250	ш
4-0ct	œ	TSD Homecoming	Austin	×	3,000	۵
October 8-10	z	Deaf Senior Bowling Assoc	Las Vegas	>	200	D,E
Oct 29-Nov 2	z	Conference	Las Vegas	> 2	300	۵
1	:		, , , , , , , , , , , , , , , , , , ,)

November						
6-Nov	_	13th Annual Assistive Technology	Raleigh	SC	200	D,E
Nov 7-8	œ	Deaf Expo North Carolina School Counselor	Long Beach	CA	3,000	. 🗅
Nov 12,13,14		Association	Winston-Salem	S	300	Ш
Nov 13,14,15	_	North Carolina Medical Society North Carolina Council of Community	Pinehurst	S	300	Ш
Nov 17,18,19	_	Programs	Pinehurst	SC	700	ш
Nov 19,20,21	_	North Carolina Social Services	Raleigh	NC	150	Ш
Nov. 21	_	ENCSD Parents Day	Wilson	SC	200	O,
Nov	_	Northern Colorado University	Greenley	8	110	ш
Nov	ب	Deaf Seniors of Denver Inc	Denver	8	80	ш
11/01/03	_	Bangor Deaf Club	Bangor	ME	250	ш
11/07/03	_	Horace Mann School for the Deaf	Allston	MA	90	ш
11/08/03	ب	Mass. State Association of the Deaf	Woburn	MA	200	Ш
December						
12/4/2003		ENCSD Homecoming		SC	175	D.E
		North Carolina Educational Teacher				<u> </u>
Dec 9,10,11		Conference	Greensboro	SC	500	ш
12/16/2003		Golden Years Celebration	Raleigh	SC	1000	Ш
13-Dec	œ	Deaf World Wide Houston	Houston	¥	aprox 1000	۵
Dec	ب	SAC Xmas Party	Denver	8	75	۵
12/11-12/03	_	100th Anniversary of Deaf Ed. in PR	Isla Verde	R	100	ω
12/07/03	ب	GUAA-CT	Madison	CT	50	ш
12/09/03	ب	Northwestern CT Community College	Winsted	CT	20	ш

Sprint Relay Coin Sent Paid Outreach and Education Activities

January 1, 2002 - December 31, 2003

5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above (list all meetings in order of date sequence); 2. Name of organization or group; 3. Location (city and state); 4. Estimated numer of people in attendance; Activity One - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. 1. e) other (i.e., live demonstrations, etc..)

	L=Local				
DATE	N=National	NAME	Cards Dist.	CITY	STATE
2002					
1/18/2002	_	Terrylene Show	25	Los Angeles	S
1/25/2002	٠	EBCD Meeting	35	San Leandro	S
1/26/2002	R=Regional	Women's Seminars	80	San Jose	S
2/21/2002	٦	DCS Pizza Party	25	San Diego	S
2/23/2002	R=Regional	AG Bell Conf.	400	Milpitas	Š
2/28/2002	R=Regional	Academic Bowl	20	Fremont	Š
3/8/2002	R=Regional	Cal-Ed / Impact conf.	125	Sacramento	Š
3/16/2002	R=Regional	Deaf Fiesta	20	San Jose	Š
3/28/2002	J	Deaf Senior	100	Banning	Q V
4/13/2002	R=Regional	Deaf Fiesta	1000	Anaheim	Š
4/26/2002	R=Regional	CEASD	200	Newark	۲ ک
4/27/2002	J	LACD - Harbor Dinner	100	Los Angeles	C V
5/4/2002	ب	NorCal picnic	110	Lodi	CA
5/7/2002		SHHH Presentation	15	Ojai	Q C
5/10/2002	R=Regional	Jr. NAD	120	Madison HS, SD	Q O
5/11/2002	~J	Valley Deaf Festival	400	Fresno	Q O
5/18/2002	٦	ALDA Tech Day	20	San Leandro	Q O
6/20/2002	7	Camp Grizzly	20	Sacramento	Š
8/3/2002	R=Regional	FAAD Tourney	20	Ontario	Q O
8/17/2002	~	Senior Citizen Picnic	35	San Diego	Q C
9/8/2002	R=Regional	SD Chapter GUAA	25	San Diego	Q O
9/14/2002	R=Regional	Deaf Asia Festival	200	San Diego	CA
9/21/2002	J	SD Deaf Awareness Day	100	San Diego	Q C
9/28/2002	-1	Santa Cruz Boardwalk	400	Santa Cruz	S
11/14-11/16/2002	R=Regional	Deaf Expo	2000	Ontario	Š

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11/18/2002	∟ Indust	Lindustry Educational Activity Plan	100	Sacramento	S
		-			S
2003					S
					S
1/14/2003	_	EBCD	50	San Leandro	Š
1/14/2003	R=Regional	NWAAD Tourney	100	Fremont	S
2/15-2/16/2003	R=Regional	SHHH State Conference	150	Oakland	S
3/1/2003	ب (DCARA 40th Anniv. Gala	300	San Francisco	8
3/15/2003	_	Sac. Basketball Tourney	90	Sacramento	Š
3/22/03	R=Regional	Deaf World Wide	800	San Jose	S
3/14-3/23/2003	·	Deaf Snowbirds	20	Hemet	S

Activity One - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. 1. Date (list all meetings in order of date sequence); 2. Name of organization or group; 3. Location (city and state); 4. Estimated numer of people in attendance; 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, e) other (i.e., live demonstrations, etc..)

						A=Letters B=Cards
	L=Local		-			C=Video
1	R=Regional	<u> </u>	LOCATION	ION	ATTENDANCE	D=All of the Above
DAIE	In=National	Deaf Dart Tourney	San Leandro	40	50	B. E
מיושנ מייםין	- 00g	Deaf Seniors of San Leandro	San Leandro	₹ O	30	8. E. C.
Jan-02	- OC9	Deal Cellions of California		í č	25	ָרָ עַ עמי
Jan-02	L=local	Deaf Seniors of Fremont	Fremont	5	c 7	ָט מַ
Jan-02	Regional	DCARA, North Coast Eureka Town Hall Eureka	Eureka	CA	09	Q
50	lencipod	Momen	l os Angeles	Š	15	ш, 8
Jan-02	regional	Women Assist Violence Effort	Oakland	•	÷ - -	. cc
Jan-UZ	L=local	Wolliell Agaillat Violence Linds	Canalia	5 6	. 4	ı cc
Jan-02	L=local	Gang Violence Reduction	riemoni	5	- ,	י ב
Jan-02	L=local	Bay Area Women Against Rape Highland Consortium on Sexual	Oakland	Š		x a
Jan-02	L=Local	Assault	Oakland	∀	-	В
Jan-02	L=Local	Family Violence Institute	Oakland	S	τ-	В
Jan-02	L=Local	Center of Independent Living	Berkeley	S	30	۵
01/16/02	L=Local	SHHH - Napa Valley	Napa	გ	18	B
01/23/02	L=Local	Escondido High School Deaf Program	Escondido	క	18	B,B
Feb-02	L=Local	Deaf Seniors of Bay Area	San Leandro	S	100	Ω
Feb-02	Regional	Gallaudet University Academic Bowl	Fremont	Š	250	Ш
02/01/02	L=Local	Santa Barbara Deaf Club	Goleta	Š	35	æ
02/05/02	L=Local	Southwest High School Deaf Program	El Centro	క	18	B,E
02/05/02	L=Local	Imperial Valley Community College	El Centro	క	100	ш
02/05/02	L=Local	Imperial Independent Living Center	El Centro	Š	5	В, Е
02/06/02	L=Local	College of the Desert	Palm Desert	క	69	æ
02/06/02	L=Local	El Centro Police Department	El Centro	8	15	Ш
02/06/02	L=Local	Imperial County Office	El Centro	&	20	ш
02/08/02	L=Local	Alliance for Language & Literacy	San Diego	ઇ	120	В
20/60/20	L=Local	Shhh - Scaramento	Sacramento	క	18	В
02/10/02	L=Local	Deaf Community Services Workshop	San Diego	CA	40	B

Cardshad fligh School ASL Program Carlshad (1978 School Deaf Fequal Access Cypress Foundation Johnson City Community Johnson City Community Children Stan Marcos CA Palomar Community Children Stan Marcos CA Chattanooga Community Children Stan Marcos CA CA Chattanooga Community Children Stan Marcos CA CA Chattanooga Community Children Program Burbank CA CA Chattanooga Community Children Program Burbank CA Chattanooga CA Chattanooga Community Children Stroet Deaf Program San Lake Tahoe CA Chattanooga Ca Chatt		L-LOCAL	Wilson High School	Los Angeles	&	20	8
Canage County Deaf Equal Access LeLocal Johnson City Tiv Reregional Los Angeles School District Johnson City Tiv Reponal Conmunity College ASL Johnson City Tiv Regional Local Community College ASL San Diego CA LeLocal Chattanooga Community College ASL San Diego CA LeLocal Chattanooga Community College ASL San Diego CA LeLocal Leigh High School Deaf Program San Jose CA LeLocal Leigh High School Deaf Program San Jose CA LeLocal Burbank High School Deaf Program San Leis CA LeLocal Burbank High School Deaf Program San Luis Obispo CA Reregional University High School Deaf Program Invine CA LeLocal Chatter Material Chatter Mastorial Deaf Fiesta San Diege CA San Jose CA Nerwatorial Usab Deaf Fiesta San Diege CA Nerwatorial University High School Deaf Program Invine CA LeLocal Chatter Migh School Deaf Program Invine CA LeLocal Deaf Fiesta San Jose CA Nerwatorial University High School Deaf Program Invine CA LeLocal Deaf Fiesta San Jose CA Nerwatorial University High School Deaf Program Invine CA LeLocal Deaf Fiesta San Jose CA Nerwatorial University High School Deaf Program Invine CA LeLocal Children's Tree House San Jose CA Nerwatorial Deaf Signs of Silaters Town San Jose CA Regional Southern California Deaf Diegen Chatter Chatte	02	L=Local	Carlsbad High School ASL Program	Carlsbad	&	06	ш
LelLocal Foundation Cypress CA LelLocal Johnson City Community R-Regional Los Angeles Storool District LelLocal Chattanooga Community College ASL LelLocal Chattanooga Community College ASL LelLocal DCARA-San Jose Town Hall San Jose CAREGIONAL Learn Community College ASL LelLocal DCARA-San Jose Treat San Disco LelLocal Burbank High School Deaf Program. HIP San Trancisco LelLocal Burbank High School Deaf Program. HIP San Asset CAREGIONAL LelLocal Burbank High School Deaf Program. Hill San Jose LelLocal Surbank High School Deaf Program. La Mesa LelLocal Chatter San			Orange County Deaf Equal Access				
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R=Regional Los Angeles School District Incical Palomear Community College ASL San Marcos CA L=Local Chattanooga Community College ASL San Marcos CA L=Local Chattanooga Community College ASL San Diego CA L=Local DCARA-San Jose Town Hall San Jose CA Regional Leigh High School Deaf Program San Jose CA L=Local Hearing Impaired Program, HIP San Fancisco CA L=Local Hearing Impaired Program San Luis Obispo CA L=Local Hearing Impaired Program San Luis Obispo CA L=Local Hearing Impaired Program San Luis Obispo CA L=Local University High School Deaf Program San Luis Obispo CA L=Local Heir High School Deaf Program Invine CA L=Local Deaf Fiesta Sho Olympics Tryout San Jose CA N=National Deaf Fiesta Sho Olympics Tryout San Jose CA N=National Deaf Senio Citaens San Jose CA San Jose CA Service CA Incidents Tree House San Jose CA Service CA L=Local Children's Tree House San Sacramento CA L=Local Children's Tree House San Leandro CA L=Local Deaf Regional South Daef Senio Citaens CA CA Regional Bartin Camp Deaf Senior Citaens CA Regional South Anaheim Anaheim Anaheim Redwood Institute for Designed Santa Rosa CA Regional Manin County 3rd annual Independent Hayward CA CA Community Resources for Independent Hayward CA	05	L=Local	Johnson City Community	Johnson City	Z.	50	A.B
L=Local Palomar Community College ASL San Marcos CA L=Local Chattanoga Community College ASL Chattanooga TN L=Local DCARA-San Jose Town Hall San Jose CA L=Local Leigh High School Deaf Program San Uses CA L=Local Hearing Impaired Program, HIP San Fancisco CA L=Local Hearing Impaired Program, HIP San Fancisco CA L=Local Burbank High School Deaf Program Burbank CA L=Local University High School Deaf Program Invine L=Local Operation Office School Deaf School Deaf Program Invine Regional Deaf Ski Olympics Tryouts Santa Rosa CA L=Local Signs of Silence Townhall San Marcos CA Regional Deaf Fiesta in Anaheim Anaheim Anaheim California Deaf Fiesta in Anaheim Anaheim California Peafornia Contract of Independent Living Sant Rafael CA L=Local Center of Independent Living Sant Rafael CA L=Local Center of Independent Living Santa Rosa CA L=Local Center of Independent Deaf Santa Rosa CA L=Local Center of Independent Deaf Sant	7	R=Regional	Los Angeles School District	Northridge	Ş	200	· ຜ
L=Local Chattanooga Community San Diego CA L=Local DoARA-San Jose Town Hall San Diego CA L=Local Leigh High School L=Local Leigh High School Deaf Program Burbank L=Local Burbank High School Deaf Program Burbank L=Local Burbank High School Deaf Program Burbank L=Local Stop Abilities Fair San Lam GA L=Local Heir High School Deaf Program Invine L=Local Deaf Fiesta San Jose CA N=National Deaf Ski Olympics Tryouts San Jose CA N=National Deaf Ski Olympics Tryouts Sacramento CA L=Local Deaf Ski Olympics Tryouts Sacramento CA L=Local Children's Tree House Yosemite CA L=Local Children's Tree House Yosemite CA Regional Southern California Deaf Deaf Marcos CA Regional Southern California Deaf Deaf Marcos CA Regional Sonoma County Library Santa Rosa CA Regional Marin Center of Indpendent Living San Rafael CA L=Local Center of Indpendent Living San Rafael CA Regional Senior Citizens Access Health Care Santa Rosa Regional Senior Citizens Access Health Care Santa Rosa L=Local Center of Indpendent Living Santa Rosa L=Local Joslyn Senior Center Santa Rosa L=Local Center of Indpendent Living Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Center of Independent Living Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Deaf Care of Independent Living Santa Rosa L=Local Deaf Senior Citizens Access Health Care Santa Rosa L=Local Deaf Senior Citizens Care Care Care Care of Diagnam Care Care Care Care of Diagnam Care Care Care of Diagnam Care Care Care Care Care Care Care Care	05	L=Local	Palomar Community College ASL	San Marcos	Š	50	ш
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Scheduled Outreach Events 1Q 2003

Dates	Event x	State
January 📑		
February		
2/1	Deaf WorldWide-Atlanta	GA
2/13	SHHH California Conf- Oakland	CA
	CA Film Festival- Berkeley	CA
2/22	CSUN Lecture Series-Northridge	CA
March:		
3/1	Winter Olympics	Sweden
3/8 🗱 💮	TAD Party	TN
3/15	CSUN Lecture Series-Northridge	CA
3/14		NY
3/17	NTC - Federal Workers	MD
3/22	Deaf WorldWide-San Jose	CA
3/27	USDBA	DC
3/29	Deaf WorldWide-Minneapolis	MN
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3/ 10/2003 18/10 Sep	J _	Exhibit at SPALS	Baton Rouge	4	25	B and E
dac-81/01	. _	I De presentation Alex Deaf Seniors			14	B and E
9/23/2003	J _	Les presentation Health Units Meeting Thibodeaux	Thibodeaux	4	100	B and E
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9/20/2003	J _	Southland Drugstore	Thibodeaux	4	_	B and E
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10/1/2003	2 α	LATAN Conference	Baton Rouge	4	10	B and E
10/1/2003	- ٢	Deladro College Disabil Awareness	New Orleans	4	100	B and E
10/2/2003	J	Senior Citizens Health Fair	New Orleans	4	300	B and E
10/9/2003	J _	I RS presentation	Bossier City	4	155	B and E
10/16/2003	J _	Senior Citizens Health Fair	Walker	≤	300	B and E
10/17/2003	ı	Governor's Office on Disability Affairs	Baton Rouge	≤	80	B and E
10/23/2003	ı _	VRS Presentation, LA Comm. F/t Deaf	Baton Rouge	≤	10	B and E
10/25/2003	ı	LSD Homecoming VRS Demonstration		≤	20	B and E
11/10/2003		LRS presentation, Council on Aging	Denham Springs	≤	92	B and E
11/21/2003	ı	LRS presentation, LA Career Dev. Ctr.	Baton Rouge	4	6	B and E
11/22/2003	ـ ا	LA Atheltics Assocation of the Deaf	Lafayette	4	25	B and E
12/3/2003	ı _	I RS Tour/Presentsation. LRS center	Baton Rouge	≤	9	B and E
12/10/2003	ـ د	I RS Presentation 911 center	Bugalosa	≤	18	B and E
0/0/2003	ı _	HHHSOU	Omaha	Ä	25	B and E
9/13/2003	J	Scottshluff Deaf Group			80	B and E
9/15/2003	J _	Roseland Senior Center			45	B and E
10/4/2003	ח ע	KSD/KSDAA	Olathe	KS		B and E
10/4/2003	- ئ	Codar Ranids Senior Center			15	B and E
10/19/2003	_ د	Barkley Memorial Building (sign class)			42	B and E
10/23/2003	ı _	SHHH meeting	Gothenburg	밀	14	B and E
10/25/2003	ם נ	lowa School for the Deaf Homecoming	•			B and E
11/4/2003	: -		Las Vegas	N	12	B and E
9/17/2003	ب ن	RI School Deaf Presentation	5		12	B and E
10/1/2003		SHHH local chapter meeting			16	B and E
10/1/2003	۱ ـ	Trudeau Memorial Center training			18	
10/23-24/03	œ	Clarke School Mainstream conference			250	
11/20/2003	œ	Tech Access Show			300	B and E
11/22/2003	_	It's a Deaf Deaf World Event			80	B and E
12/3/2003	ب	Christmas Party - SHHH	:		56	B and E
May 20-22	z	Deaf Seniors of America conf	Boston	MA		and
11/7-8/03	z	Deaf Expo	Long Beach	CA	2,000	
5/30/2003	z	Deaf Expo	Philadelphia	PA	2000	B and E
June 26-29	z	SHIHH Conference	Atlanta	GA GA	450	
June 28-30	z	Deaf Women United	Sioux Falls	SO	200	B and E
8/17/2003	œ	Seaport Deaf Festival	Manhattan	≽ i	1,000	
Sept 4-6	z	NASRA Conference	Albequerque	Σ.	300	and
10/11/2003	z	DeafNation Expo	Pleasanton	CA	2500	
Oct 31-Nov 2	z	ALDA Conference	Las Vegas	> Z	300	B and E

B and E B and E B and E B and E B and E
220 35 24 100 1
⋩⋩⋩⋩
Deaf community picnic Utah CCDHH VRS demo tty demos with Idaho State Police NAD Region II Conference NAD Region II Conference Meeting with KCDHH's Equipment Crd. Frankfort Fayette Mall Fellowship, Fayette Mall
9/13/2003 9/24/2003 10/6/2003 11/14/2003 12/15/2003

Activity One - List of meetings attended at local, regional, regional, and national levels which presented information to users on TRS CSOP calling. 1. Date 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, e) other (i.e., live demonstrations, etc..) (list all meetings in order of date sequence); 2. Name of organization or group; 3. Location (city and state); 4. Estimated numer of people in attendance;

						B=Cards
		_				
						C=Video
_	L=Local R=Regional		LOCATION	TION	ATTENDANCE	E=Other (i.e., live preso)
DATE	N=National	NAME				
2002						L.
Conferences			Pittston	PA	90	11 0
3/2/2002		NE PSAD	Abindon	×	200	D&E
4/11/2002	2	SW VA Forum for the Deaf & Hard of Healing	Abinadon	×,	500	D&E
4/12/2002	22	SW VA Forum for the Deaf & Hard of Heafility	not on	Α×	105	æ
2000/14/2		International Noise Awareness Day Press Releas	101101	ΔΛ	105	Ш
4/ 1/2002	-	Mother/Father Deaf Day Display (in center)	Norton		150	Э
4/22/2002	1-	IN IBIO Convention	Parisppany	2	105	Ш
5/4/2002	1	The foliar Awareness Week (in center display)	Norton	A>	200	L
5/30/2002	7		Washington	DC	1200	1
7/2/2002	Z	NAD Conference	Washington	20	2000	
7/8/2002	z	DeafWay	lackson	2	300	
5/17/2002	_	NJ Deaf Awareness Day at Great Auventure	Unriching	PA	250	BAE
0145/2002		PSAD Conference	Mariande	MA	1000	Ш
2002/10/0		MSAD Technology Expo	Worcester		SO.	Ш
10/21/2002	-	N.L.SHHH Conference	Princeton	2	3	
11/16/2002					70	Ш
Consultations		One Dolice Academy	Lakewood	2	200	<u></u>
3/6/2002	4	Ocean County Force Address:	Norton	۸۸	105	13.0
3/7/2002	7	Deat History Timeline (iii center)	Norton	۸۸	و	5 L
4/1/2002		Tour of the Virginia Relay	Trenton	-CN	12	
5/1/2002		NJ Relay Center Tour	Norton	۸۸	7	
5/6/2002	١	Tour of the Virginia Kelay by 1st Gladers		2	12	
512212002	-	Cerebral Palsy Center	Morton	×	2	
7/5/2002	-		Notes	A>	6	D&E
705/2007		Center tour for Jane Woods & VDDHH	MORION Cocilo	PA	7	E
410512000	-	Local Government Tour & Demo	New Castle	DA	12	E
412312002	-	Keystone Charter School & Demo	New Castle	DA	26	Ш
2002/2/0	-	Chamber Of Commerce Tour & Demo	New Castle	VG	5	Ш
2002/2002	-	West Central Job Parternship Tour & Demo	New Castle	Δd	11	B&E
0/0/2/02	-	Deaf Awareness Open House	New Castle	ΔG	6	E
9/12/2002	-	Non-profit Organizations & Local Business Tour		V 0	22	socila activities with students
2002/07/6	-	Scranton State School for the Deaf			25	В
70/2/1/01	<u> </u>	Citted and Talented Class at Dayton High School	S)	2	14	Ш
10/2/2002	-	Series SHHH Group - Bergen County		2	1 4	B&E
10/9/2002	اد	Local Stiff Constant Mearing Impaired Program	New Castle	PA	2	lu
10/17/2002	_	Shenango Eletifelitaly flearing	L	S	48	3
10/18/2002		Division of the Dear and Train of Moding	Jackson	WS	10	
10/23/2002		Mississippi Assn of the Deal - Meeting	Scranton	PA	16	n c
11/1/2002	٦	Scranton State School for the Deal	New Castle	PA	15	B&E
0000/07/77	-	Union High School Independent Living Class	New Cash			

						B=Cards
	L=Local R=Regional		LOCATION	NOIT		C=Video D=All of the Above
DATE	N≖National	NAME	CITY	STATE	ATTENDANCE	E=Other (i.e., live preso)
Con't 2002 Consultations	Itations					
11/15/2002	٦	Living With Hearing Loss Workshops	Erie	ΡA	40	B&E
12/1/2002		Scranton State School for the Deaf	Scranton	PA	15	ш
2003						
Conferences						
3/6/2003	7	Cecil County Resource Fair	Elkton	MD	200	ш
3/21/2003		State Sterling Committee Conference	Westminister	MD	20	3
3/22/2003	z	Deaf Worldwide	San Jose	CA	1000	3
3/26/2003	٦	Mutlicultural fair at Market Elementary School		MD	100	Ε
4/4/2003		PA SHHH Employment Conference	Valley Forge	PA	100	3
4/4/2003	Z		Sioux Falls	SD	150	E
4/11/2003	٦	Maryland Speech, Language, Hearing Association		MD	250	E
4/11/2003	z	Abilities Expo	Edison	ſΝ	8755	3
4/26/2003	œ	Deaf Worldwide	Washington	DC	1200	E
5/1/2003	7	New Jersey Speech Hearing Assn Conference	Atlantic City	ſN	1000	Ξ
5/10/2003		DeafBuy Show	Gaithersburg	MD	1100	3
5/20/2003	z	Deaf Seniors of America Conference	Boston	MA	1600	3
5/28/2003		Baltimore City Senior Expo	Baltimore City	MD	300	Э
5/28/2003		ADARA	E. Rutherford	ſΝ	400	3
5/30 - 6/2/2003	Я	Kings Dominion	Richmond	۸۸	1000+	D&E
5/30/2003	۲	Deaf Expo East	Philadelphia	PA	2000	Ē
6/5 - 6/5/2003	œ	Alabama Association of the Deaf Convention	Birmingham	AL	200	D&E
6/14/2003	٦	Deaf/HOH Awareness Day at Great Adventure	Jackson	S	1000	E
6/26/2003	z	Atlanta Hilton Hotel - SHHH Conference Center	Atlanta	GA GA	800	Ш
6/28/2003	z	Deaf Women United	Sioux Falls	SD	100	E
6/29/2003	٦	Annual Pride Festival	Atlanta	GA GA	300'000	ш
7/10/2003	Z	NTID 35th Anniversary Reunion	Rochester	Ż	300	<u> Е</u>
7/11/2003		New Jersey Assn f/t Deaf Conference	Atlantic City	Z	65	ш
7/12/2003	7	ALDA-Peach (The Assoc. of the Late-Deafened A	Decatur	GA	40	Е
7/14/2003	z	ł	Henderson	M	200	Ш
7/14 - 7/16/2003	Z	TDI (Telecommunications for the Deaf, Inc) Conf.	Las Vegas	N	300	D&E
7/17 - 7/18/2003	Z	VA Association of the Deaf Convention	Staunton	Ϋ́	100	D&E
7/27/2003	z	Association of Late Deafened	Union	S	400	E
7/27 - 8/2/2003	z	Registry of Interpreters for the Deaf National Con	Chicago	IL.	400	D&E
7/30/2003	٦	Youth Leadership Program	Bowie	MD	50	C&E
7/31/2003	7	ပိ	New York City	Ν	100	Ē
8/6/2003		GAD (Georgia Association of the Deaf)	Jekyll Island	GA	300	E
8/6/2003	٦	PA State f/t the Advancement of the Deaf (PSAD)	Pittsburgh	PA	215	Ē
8/8/2003	J	West Virginia Association of the Deaf	Bluefield	ΛΛ	100	ш
8/21/2003	ا ا	MDAD Convention	Annopolis	QW	120	Ē
9/1/2003	۲	Breast Cancer Awareness Fundraising for 2003	Norton	VA	250	B&E

	0	Deaf Worldwide	Worcester	MA	1300	Ľ,
9/6/2003						A=Letters
						B=Cards C=Video
	L=Local R=Regional		LOCATION CITY	IION STATE	ATTENDANCE	D=All of the Above E=Other (i.e., live preso)
DATE	N=National	NAME				
Con't 2003 Conferences	rences	Vol. 20000000	Brick	2	100	ш
9/12/2003	7	9th Annual Family Support Awareriess Day	Pleasanton	CA	1000	υ[•
9/13/2003		Deaf Worldwide	Staunton	۸۸	200	D&E
9/13 - 9/14/2003		erpreter	Readington	2	3000	Œ
9/21/2003		New Jersey Deaf Fest	Wise	Α×	200	B&E
10/1/2003	æ	Outreach Activities for the Wise Fall Filling	Wise	*	+009	D&E
10/4 - 10/5/2003	2	Wise Fall Fling/Junction Center	Rochester	ž	1000	ш
10/11/2003			Rehoboth Beach	哥	90	ш
11/6/2003	7	A Dear Comerence	I ong Beach	CA	7000	E
11/7/2003	Z	Deaf Expo West	Chicado	-	1500	T I
11/8/2003	٣	Deaf Worldwide	Chicado	1	7000	Ш
11/13/2003	Z	ASHA Conterence				
2003						
Consultations		The Day the Dogs	Scranton	PA	15	ш
1/10/2003	7	anton State School for the	Angusta	GA	2	U
1/23/2004	7	Tour	Filicoff City	MD	100	S L
1/24/2003	7		Washington	20	16	B, C&E
2/2/2003	٦,	Relay Tour/Presentation	Scranton	PA	40	Ш
2/4/2003	۲	Lake Ariel Bank Regional Meeting	Scranton	PA	120	Ш
2/15/2003	_	Scranton State School for the Dael	Scranton	PA	15	ш
2/10/2003	7	Scranton State School for the Dear	Raltimore	MD	25	C&E
2/12//03	-	Krieger Schechter Day School	Calvert County	MD	50	Ш
2/21/2003		Calvert Library	Calvert County	MD	15	ш
2/21/2003	۲	VR of Calvert County	New Castle	PA	15	TI (
3/5/2003	١	New Castle Library Semiol Curicinesis	m	Α	25	D&E
3/5/2003	_/	Junction Center 101 Illuepellue II. Living Course	1_	MD	100	C&E
3/7/2003		dAp Day at lichestel Elementary School	Scranton	PA	15	Ш L
3/10/2003	-	Scialital State Science Science Science Science Science School	Baltimore	MD	25) C
3/14/2003	الر	Wholin Outroach Manager's Meeting	Richmond	ΛΑ	10	2 2 1
3/17/2003	Υ -	Disch and Decker Corporation	Towson	MD	30	
3/19/2003	1	Plack and Decker Corporation	Towson	MD	30	780
3/20/2003	1	Diatriot Doiabte Flementary	District Heights	MD	67	782
3/28/2003	-	District reights Elements	Columbia	MD	20	L 0
3/31/2003		Loyola College	Edinboro	PA	25	מת
4/1/2003	1	Edinboro State Office Sty 1 (250) reserved	Scranton	PA	15	п
4/10/2003	_		Richmond	Α	25	U&E
4/15/2003	œ	VA Relay Advisory Council Meeting		PA	22	B&E
4/17/2003	_	First Union Presbyterial Citator School	┸	QW	150	C&E
4/28/2003	_	Travilah Elementary School	Flicott City	MD	100	C&E
5/2/2003	١	dAp Day at Northfield Eleffieldary Scripts				

IJ	E		A=Letters	B=Cards	C=Video	D=All of the Above	E=Other (i.e., live preso)		ш	C&E	ш	D&E	ш	D&E	C&E	<u> </u>	D&F	11 11	1 %	2 L	1 8 0	ממ	J u	J.	AE	ال ا	<u> </u>	"		1 0 C	2000	U&F	Ш	U&E	D&E	D&E	D&E	ш		
12	15						ATTENDANCE		25	100	10	30	15	40	100	100		040	67	100	5	80	5	15	2	25	10	15	20	80	9	30	5	9	30	30	17	2		
PA	PA					NOIL	STATE		GW				¥ .	ON.	¥ S	MD	GA	Α×	GA	GA	GA	۸۸	GA	PA	2	۸۸	GA	PA	۸۸	GA	۸۸	ΑV	PA	×	₹×	N.	\$	5 0	5	
olfac Curaly	New Castle	ocianion				NOCATION	CITY		O. Print Co.	Campridge	Clarksville	New Castle	Norton	Salisbury	Norton	Fulton	Augusta		Rome		\lceil	Norton	Carrollton	Scranton	lakewood	Norton	Albany	Scranton	Norton	Macon	Norton	l ebanon	New Castle	Havei	Noton			Haysı	Gainesville	
	Keystone Charter School & Demo	Scranton State School for the Deaf					L	NAME		Senior Celebration at Cambridge	dAn Day at Clarksville Middle School	Keystone Chater School Tour & Demo	ICII Board of Directors Meeting	Family Resource Center	Take Sope and Daughters to Work Day	JAN Day at 1 ima Kiln Middle School	OAD Day at Chillie Cachi (GA Council for the HI)	Augusta Cilice - Charlin Control Manuful M	SW Coalluon Serving Dear Angertal Programma Imp	ome Office - Georgia Council 19 (1)	Georgia Kelay Celitel - Of Envisors	Catoosa County Public Library	Connie Reasor Dear Resource Cerrei (Not Size)	State University of West Georgia	Scranton State School for the Deal	Hear We Are Club	JCIL Board of Directors Meeting	Holiday Inn - Alabany	Chool for the	VDDHH Outreach	New Celebration - GACHIS SUI CHICA	Sue Browning/VDDHH	Coalfield Economic Dev. Authority Airlbassacon	William J. Green & Associates Tour & Dellio	TAP Deliveries/Installation	SW VA Club for the Deaf	Norton Christian Church Orientation to Deafness	TAP Deliveries/Installation	Access Center for Independent Living	
		_	1			L=Local	R=Regional	N=National	tations	-	-	<u> </u> -	٥	۷-	ار	<u> </u>	_		œ	١	۲		7	ر	٦	ند	ď	_		ď	7	7	æ	_	2	2	-	100	\downarrow	,
	51010003	3/4/0/2003	3/10/2003				<u> </u>	NATE IN	One	Deligo coor i uon	5/15/2003	5/16/2003	5/21/2003	5/29/2003	6/5/2003	6/12/2003	6/13/2003	6/14/2003	6/18/2003	7/12/2003	7/26/2003	8/23/2003	8/23/2003	9/6/2003	9/10/2003	9/18/2003	9/25/2003	9/27/2003	9/10/2003	10/1/2003	10/11/2003	10/20/2003	10/22/2003	10/23/2003	40/20/2003	10/29/2003	11/17/003	11/2/2003	11/4 - 11/6/2003	11/15/2003

PLEASE NOTE THE FOLLOWING STATES HAVE QUARTERLY RELAY SERVICE ADVISORY BOARD MEETING EVERY YEAR WHERE AT&T PARTICIPATE IN:
GEORGIA
NEW JERSEY
PENNSLYVANIA
VIRGINIA

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities

4. Estimated number of people in attendance; 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, Activity 1 - List of meetings attended at local, regional, and national levels which presented information to users on TRS CSP calling. 1. Date 2. Name of organization or group; 3. Location;

e) other (i.e., live demonstrations, etc.)

*Information provided at meetings (A&B) is attached. A copy of the video is available upon request.

In all of our presentations, we include CSP cards and the following narrative:

Relay users can use MassRelay though coin sent pay phones. The following is a FCC approved alternative plan:

Relay users may make local relay payphone calls free of charge.

Relay users may make toll calls with (1) calling cards; (2) prepaid cards; (3) credit cards; (4) collect calls; or (5) third-party billing. Rates are equal to or less than rates applicable to non-relay calls made using payphones.

						A=Letters	
	L=Local					C≂Video	
	R=Regional		_	LOCATION		D=All of the Above	
DATE	N≖National	NAME	CITY	STATE	ATTENDANCE	ATTENDANCE E≃Other (live presentation and cards)	ind cards)
1/9/02	L=Local	TLC Parent/Infant Group	Framingham	MA	3 9	5 E=Other (live presentation)	
1/9/02	_	Choices	Malden	MA	9	6 E=Other (live presentation)	
1/9/02		TLC Parents Advisory Group	Framingham	MA	17 [17 E=Other (live presentation)	
1/10/02	1/10/02 L=Local	New MSAD Board	Malden	MA	11 [11 E=Other (live presentation)	
1/11/02	1/11/02 L=Local	Senor Center Associates	Saugus	MA	30 E	30 E=Other (live presentation)	
1/17/02	1/17/02 L=Local	MRC Training	Dartmouth	MA	31 [6	31 E=Other (live presentation)	
1/18/02	1/18/02 L=Local	Council on Aging	Beverly	MA	3 5	5 E=Other (live presentation)	
1/18/02	1/18/02 L=Local	Council on Aging	Gloucester	MA	12 [12 E=Other (live presentation)	
1/22/02	1/22/02 L=Local	Natick Commission on Disability	Natick	MA	4 [5	4 E=Other (live presentation)	
1/23/02	1/23/02 L=Local	Pittsfield Library	Pittsfield	MA	9	6 E=Other (live presentation)	
1/23/02	1/23/02 L=Local	Lee Police/Fire Department	Lee	MA	2 E	2 E=Other (live presentation)	
1/23/02	1/23/02 L=Local	Atlantic Care Hospital	Lynn	MA	3 2	5 E=Other (live presentation)	
1/23/02	1/23/02 L=Local	Cooley Dickson Hospital	Holyoke	MA	15[6	15 E=Other (live presentation)	
1/23/02	1/23/02 L=Local	MRC Greenfield	Greenfield	MA	2 E	2 E=Other (live presentation)	
1/24/02	1/24/02 L=Local	Fitchburg State College	Fitchburg	MA	15/E	75 E=Other (live presentation)	
1/24/02	L=Local	MudFlat House	Somerville	MA	3[8	8 E=Other (live presentation)	
1/30/02	L=Local	Transition House	Cambridge	MA	7 [E	7 E=Other (live presentation)	
1/30/02	1/30/02 L=Local	Century Bank	Malden	MA	4 E	E=Other (live presentation)	
1/30-31/2002	R≍Regional	Yankee Dental Congress	Boston	MA	NAE	N/A E≐Other (Exhibit/live presentation)	tion)
2/4/02	2/4/02 L=Local	Center for Living and Working	Fitchburg	MA	4 E	4 E=Other (live presentation)	
2/4/02	2/4/02 L=Local	DiVincenzo and Associates	Concord	MA	3 E	3 E=Other (live presentation)	
2/6/02	2/6/02 L=Local	Atlantic Audiology	Wakefield	MA	1 E	1 E=Other (live presentation)	
2/1/02	2/7/02 L=Local	Children Hospital	Boston	MA	25 E	25 E=Other (live presentation)	
20/1/02	L=Local	Greenwood School	Wakefield	MA	16 E	16 E=Other (live presentation)	
2/8/02	2/8/02 L=Local	Chamber of Commerce	Lowell	MA	4 [E	4 E=Other (live presentation)	
2/9/02	2/9/02 L=Local	Federation for Children with Special Needs	Boston	MA	N/A E	≕Other (Exhibit/live presenta	tion)
2/12/02	2/12/02 L=Local	Boston Public Library #1	Boston	MA	2)E	5 E=Other (live presentation)	
2/12/02	2/12/02 L=Local	Boston Public Library #2	Boston	MA	9	6 E=Other (live presentation)	
2/13/02	2/13/02 L=Local	Department of Public Health	Boston	MA	5 E	5 E=Other (live presentation)	
2/14/02	L=Local	Boston Public Library #3	Boston	MA	9 E	6 E=Other (live presentation)	

		Period Covered: Years	02 and 2003, Inc	2002 and 2003. Including Projected Activities	9	E=Other (live presentation)	
-	L=Local	on Public Library	Boston	CIM CIM		E=Other (live presentation)	
	=Local	NILT	Lawlence		_	E=Other (live presentation)	
2/20/02 L	-=Local		Boston	ÇIM.		E-Other (live presentation)	
2/21/02 L	L=Local		Boston	MA		E-Other (live presentation)	
2/21/02 L	L=Local	Boston Public Library #6	Boston	MA		E=Other (live presentation)	
_	L=Local	rices	Lynn	MA		E=Other (live presentation)	
	l =Local	Department of Public Health	Boston	MA		E=Other (live presentation)	
	= oca	Thompson House	Danvers	MA	25	E=Other (live presentation)	
		Stonehill College	Brockton	MA	15	E=Other (live presentation)	
_	1 000	Holyoke Community College	Holvoke	MA	22	E=Other (live presentation)	
	L-Local	Hayarkill Council on Ading	Haverhill	MA	15	E=Other (live presentation)	
_	-Local		Chelsea	MA	25	E=Other (live presentation)	
	L-Local	Post I paders Group	Springfield	MA		E=Other (live presentation)	
3/1/02	L-Local		Roston	MA	N/A	E=Other (Exhibit/live presentation)	_
	L-Local	tion Conference	Mariboro	MA	MA	E=Other (Exhibit/live presentation)	_
		Audiology Department (Imass	Amherst	MA	25	E=Other (live presentation)	
	L-Local	Hartling Communications	Burlington	MA	2	E=Other (live presentation)	
_ 1 _		Harrington Memorial Hospital	Southbridge	MA	9	E=Other (live presentation)	
3///2	L-Lucai D-Dadional	NEAAT	Framingham	MA	A.N	E=Other (Exhibit/live presentation)	_
30,000	- Neglial	Disability Pride Day	Lanesboro	MA	NA	E=Other (Exhibit/live presentation)	_
	- Local		Sprinafield	MA	25	E=Other (live presentation)	
	L-Local	SHIH Boston	Boston	MA	17	E=Other (live presentation)	
_	L-L00al	Dosf Studies Class at HCC	Holvoke	MA	21	E=Other (live presentation)	
_	L-L00al	ASI I Class at HCC	Holvoke	MA	19	E=Other (live presentation)	
_	L-Local	Post of Mental Petardation	Waitham	MA	17	E=Other (live presentation)	
_	L=Local	Dept. of Mental Netalidation	Framingham	MA	3	E=Other (live presentation)	
3	L=Local		Newscon				_
1.0	R=Regional	GURC Regional Academic Bow	(Verylol)		3	E=Other (live presentation)	
_	L=Local	MCDHH Springfield	Springileid	V.	٥		
	L=Local	Truesdale Audiology	Fall River	MA	0		
3/19/02	L=Local	Brockton Hospital	Brockton	MA	C	E-Other (live presentation)	_
	[=Local	Deaf Women Event	Worcester	MA	NA	E#Other (Exhibit/live presentation)	_
_	L=Local	Providence Hospital Social Svcs	Holyoke	MA	5		
_	L=Local	Center for Living and Working	Worcester	MA	4		
	L=Local	Commission on Disability	Natick	MA	15		
_	L=Local	Holy Cross College ASL Class	Worcester	MA	15		
_	=Local	Mystic Elder Services	Malden	MA	6	E=Other (live presentation)	
	≈ ocal	ADDP Conference	Mariboro	MA	N/A		_
_	= ocal	Council on Aging	Reading	MA	5	E=Other (live presentation)	
–	= ocal	Department of Mental Retardation	Shrewsbury	MA	26		
–	= oca	MetroWest Medical Center	Framingham	MA	8		
10/0/14	= ocal	Tantasqua Regional High School	Fiskdale	MA	36		
CUIPIP	= Doat	Pediatrics Conference	Boston	MA	NA	E=Other (Exhibit/live presentation)	_
	I = oca	Boston Aging Concerns Assoc.	Boston	MA	5		
_		Regional Outreach Meeting	Malden	MA	4	E=Other (Exhibit/live presentation)	_
_	1000	ASI DAY	Worcester	MA	N/A	E=Other (Exhibit/live presentation)	_
20/0/4		Contact for Living and Working	Framingham	MA	2	E=Other (live presentation)	
	-LUcai	CM Center for Homeless	Boston	MA	5	_	
4/12/02	L-Local	CIVI Center for Homercos					

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TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities

-					<u> </u>	
4/16/02 L	L=Local	Nursing Home	Springfield	MA		E=Other (live presentation)
	L=Local		2			
	L=Local	EI.		AN.		
4/19/02 L	L=Local	MRC Springfield	D.	MA	C	E-Other (live presentation)
	[=[ocal	Intervention Conference		<i>ለ</i> ል	N/A	N/A E=Other (Exhibit/live presentation)
20,4	l =l ocal		Westfield	MA	22	
1 50/15/1	= ocal			MA	3	E=Other (live presentation)
		Comminity Forth		MA	4	E=Other (live presentation)
-	L-Local	Willia Doss School for the Deaf		MA	15	
70/07		Wille Ross Scribbi for the Dear		MA	Y.	
4/26-2//UZ	K=Keglonal	STATE BOSION CONTENTION	Wohear	144	AW	E=Other (Exhibit/live presentation)
	L=Local	Clerc Conference	5	S >		
	=Local	TLC-PA	nam	ANA.	-	
4/30/02 L	L=Local	Community Forum		MA		
4/30/02 L	ן≠Local	Northeast Job Fair		MA	N/A	
5/2/02 L	L=Local	Health Home Care Conference	Sturbridge	WA.	MA	E=Other (Exhibit/live presentation)
5/3/02 1	l =Local		Martboro	MA	₹/Z	E=Other (Exhibit/live presentation)
1 CUIP	= ocal	NETAC Vovage to the Future Event	Haverhill	MA	65	E=Other (Exhibit/five presentation)
1 5/16/10	= ocal	Double Tree Hotel	Boston	MA	5	
5/8/02	= ocal	Denartment of Public Health	Northampton	MA	2	
5/8/02	L-Local = ocal	Fenway Community Health		MA	30	E=Other (live presentation)
1/0/02 Z	L-Local I ≈l oral	Deaf Community Revised		MA	N/A	E=Other (Exhibit/live presentation)
5/0/07	= ocal	Emerson College ASI II Class		MA	20	E=Other (live presentation)
5/3/02	= ocal	NAS/W Conference		MA	N/A	E=Other (Exhibit/live presentation)
	-		eld	MA	8	E=Other (live presentation)
_	- -	South Bay FID		MA	15	E=Other (live presentation)
3/14/02 L	-Local	MultiCultural Deaf Conference	eu	MA	99	E=Other (Exhibit/live presentation)
-	-Local	International District Cohools		MA	5	E=Other (live presentation)
	L=Local	Lawrence runic Schools		MA	5	E=Other (live presentation)
	L=Local	enter 101 Illuepelluellt Livilly	5	MA	5	
	L=Local		Californ	VIV.		
	L=Local			Y Y	7	E=Other (live presentation)
5/21/02 L	L=Local	Fanieul Branch Public Library	5	NIA.	₩/IN	
5/22/02	L=Local	Franklin Commission on Disability Conference		SIM!	77.4	E-Other (live presentation)
5/23/02 L	L=Local	Newton North High School		MA	13	
5/28/02 L	L=Local	Center for Living and Working		MA	13	
	L=Local	Rape Crisis Center	Worcester	MA	10	
5/29/02	L=Local	Step, Inc.	Boston	MA	0.0	
5/30/05	=Local	Horace Mann School for the Deaf	Allston	MA	25	
_	=Local	Minuteman EIP	Concord	MA	12	
4=	= ocal	МСОНН	Boston	MA	2	
	= Local	Deaf Inc Oritreach		MA	10	E=Other (Exhibit/live presentation)
	1000	NEAT 3003 Expo	8	MA	N/A	E=Other (Exhibit/live presentation)
-		NEAT 2002 CAPS	ord	MA	12	E=Other (live presentation)
1 20/2/9	Local	Eitchburg High School		MA	5	
	L-Local	Pricipal glaga of Mass		MA	25	
	L=Local	Celebrai Faisy of Mass.	Boston	MA	5	
	=Local	Planned Palentinood Hounte	Waltham	MA	5	E=Other (live presentation)
	L=Local	Pregnancy notiline	mei	MA	A/N	
C0/8/8	11 2 11			S ≥		The state of the s

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities

		Period Covered: Years 2002 and 2003.		Including Projected Activities		
6/10/02 L	L=Local	Shaw's Supermarket	Plymouth	MA		E=Other (live presentation)
	L=Local	ogram	Fall River	MA		
_	L=Local		Springfield	MA		
	= l ocal		Springfield	MA	15	
_	= oca	view Speciality Hospital	Springfield	MA	5	
_	l=l ocal		Tewksbury	MA	9	E=Other
_	= ocal		Boston	MA	14	
6/17/02	= oca	outh Public Library	Plymouth	MA	9	
	= ocal		Dennis	MA	25	
6/18/02	= oca	artment	Dennis	MA	7	E=Other (live presentation)
	l =l ocal	mous	Dennis	MA	6	
	= oca		Worcester	MA	25	
	= oca		Lawrence	MA	25	
	= ocal		Springfield	MA	11	
6/25/02	= oca		Worcester	MA	4	
	= oca	Riverside EIP	Dedham	MA	19	
		Class Inc	Lawrence	MA	25	
	= oca	Rehabilitation Center	Northbridge	MA	11	_
1 20/6/7	= cocal		Roxbury	MA	5	
	= ocal	ple	Springfield	MA	8	_
_	= ocal		Springfield	MA	8	_
_	= oca	lorth Citizen's Council	Springfield	MA	4	_
	= ocal		Woburn	MA	5	
_	I = l ocal	ing	Saugus	MA	32	
	= ocal		Saugus	MA	4	E=Other
	= coal	Association	N. Adams	MA	2	E=Other
	= ocal		Safem	MA	11	E=Other
	l =Local	MRC Brookline	Brookline	MA	8	
	L=Local	Whitney Place	Westboro	MA	12	E=Other
	l =Local	MRC Holyoke	Holyoke	MA	4	
7/25/02	= ocal	MRC Fitchburg	Fitchburg	MA	2	
	= ocal	Council on Aging	Fitchburg	MA	18	
	= ocal	MRC Walpole	Walpole	MA	3	
	= ocal	MRC Salem	Salem	MA	9	E=Other (live presentation)
		Council on Aging	Marblehead	MA	21	E=Other (live presentation)
	[≠Local	Disability Summit	Boston	MA	99	
	= ocal	Council on Aging	Plymouth	MA	11	E=Other
	= oca	MRC Plymouth	Plymouth	MA	9	E=Other (live presentation)
-		Senator Lee's Senior Fair	Springfield	MA	150	
1,000	= oca	Tewksbury Hospital	Tewksbury	MA	24	
20/0/8	= ocal	MRC North Adams	N. Adams	MA	4	E=Other (live presentation)
1 CU/8/8	= ocal	MRC Brockton	Brockton	MA	3	
	= ocal	Faster Seals Stroke Support Group	Greenfield	MA	19	E=Other
	= oca		Holyoke	MA	7	E=Other (live presentation)
	= ocal	Senter Admissions	Springfield	MA	37	
20/0/8 0/8/02		VCS	Springfield	MA	44	E=Other (live presentation)
C01010	I #I avat		Springfield	MA	07	20 E≖Other (Exhibit)
_	112					

IKS COIII Sellt Paid - Illuusuy Euucauonai Acuvity Fian Period Covered: Years 2002 and 2003 Inclinding Projected Activities

	Period Covered: Years 2002 and 2003		Including Projected Activities		
8/13/02 L=Local	Council on Aging	Sailsbury	MA		E=Other (live presentation)
8/15/02 L=Local	Perkins School	Watertown	MA	12 E	E=Other (live presentation)
8/16/02 L=Local	MRC Walpole	Walpole	MA	3 6	E=Other (live presentation)
8/20/02 L=Local	Umass Worcester Medical Center	Worcester	MA	23 E	E=Other (live presentation)
8/20/02 L=Local	MRC Roxbury	Roxbury	MA	15 E	E=Other (live presentation)
8/20/02 L=Local	Metro Boston Housing Partnership	Boston	MA		E=Other (live presentation)
8/20/02 L=Local	American Medical Response Adm.	Springfield	MA		=Other (live presentation)
8/22/02 L=Local	Colin Pharmacy	Methuen	MA	3 6	=Other (live presentation)
8/22/02 L=Local	Mass Job Training	Worcester	MA	11 [E=Other (live presentation)
8/22/02 L=Local	seling Cent	N. Adams	MA		E=Other (live presentation)
	American Medical Response Staff	Springfield	MA	32 E	E=Other (live presentation)
8/23/02 L=Local	Council on Aging	Topsfield	MA		E=Other (live presentation)
8/24/02 R=Regional		Framingham	IMA	125 E	E=Other (Exhibit)
8/25/02 R=Regional	KODA Conference	Haverhill	IMA	175 E	E=Other (Exhibit)
8/27/02 L=Local	American Medical Response Staff	Springfield	MA		E=Other (live presentation)
8/28/02 L=Local		Springfield	MA		E=Other (live presentation)
8/30/02 L=Local	Children's Friend and Family Serivce	Salem	MA		E=Other (live presentation)
8/30/02 L=Local	Council on Aging	Malden	MA		E=Other (live presentation)
8/31/02 L=Local	Disability Summit	Lowell	MA	3 SS E	E=Other (live presentation)
9/6/02 L=Local	Senior Service Networking	Randolph	MA	100	100 E=Other (Exhibit)
9/7/02]L=Local	MRC Lawrence	Lawrence	MA	4 [=Other (live presentation)
9/7/02 L=Local	Western MA Deaf Leaders Group	Springfield	MA	12 E	=Other (live presentation)
9/10/02 L=Local		Gloucester	MA	22 E	=Other (live presentation)
		Saugus	MA	8 E	=Other (live presentation)
		Greenfield	MA	<u> 9</u>	E=Other (live presentation)
	Battered Women Agency	Waltham	MA	17 E	E=Other (live presentation)
9/11/02 L=Local	Council on Aging	N. Adams	MA	7 E	E=Other (live presentation)
	North Adams Regional Hospital	N. Adams	MA	9	E=Other (live presentation)
9/12/02 L=Local	Council on Aging	Reading	MA		E=Other (live presentation)
	Council on Aging	Somerville	MA		E=Other (live presentation)
9/16/02 L≠Local	Worcester Deaf Club Event	Worcester	MA	110 E	E=Other (Exhibit)
9/17/02 L=Local	North Shore ARC	Danvers	MA	15 E	E=Other (live presentation)
9/17/02 L=Local	Epilpsy Foundation	Boston	MA		E=Other (live presentation)
9/19/02 L=Local	Providence Hospital	Holyoke	MA		E=Other (live presentation)
9/20/02 L=Local	Deaf Field Day at Boston University	Boston	IMA	150 E	E=Other (Exhibit)
9/20/02 L=Local	Easter Seals Stroke Support Group	Worcester	MA		E=Other (live presentation)
9/21/02 L=Local	MSAD Convention	Brookline	IMA		E=Other (live presentation)
9/23/02 L=Local	Big E		IMA		E=Other (live presentation)
9/24/02 L=Local			IMA		E=Other (Exhibit)
9/25/01 L=Local	Deaf Awareness Day at Holy Cross College	Worcester	IMA	100 E	E=Other (Exhibit)
9/25/02 L=Local			MA	11 E	E=Other (live presentation)
9/25/02 L=Local	Northern Essex Community College	Haverhill	MA		E=Other (live presentation)
9/25/02 L=Local	ASL Class at MWCC	Gardner	MA	20 E	E=Other (live presentation)
9/26/02 L=Local	Spaulding Rehabilitation Center	Cambridge	MA		E=Other (live presentation)
9/27/02 L=Local	CSRs at Verizon	Marlboro	MA		E=Other (live presentation)
9/28/02 L=Local	South Shore Hospital	Easton	MA		-
9/29/02 L=Local	Hearing Loss Forum	Boston	MA	35 E	E=Other (Exhibit)

IRS Coin Sont Paid - Industry Educational Activity Plan Period Covered^{**} Years 2002 and 2003 Including Projected Activities

a si cui c		Period Covered: Years 2002 and 2003		Including Projected Activities		
		1	E	WA		
			Westfield	MA		
10/3/02	L=Local	Western MA Hospital Admissions	Westfield	MA	17	E=Other (live presentation)
10/3/02	L=Local	Pittsfield Fire Department	Pittsfield	MA	3	E=Other (live presentation)
10/3/02	10/3/02 L=Local	Pittsfield Police Department	Pittsfield	MA	2	E=Other (live presentation)
10/4/02	L=Local	Berkshire Medical Center	Pittsfield	MA		E=Other (live presentation)
10/4/02	L=Local	Mt. Holyoke College	Hadley	MA	21	E=Other (live presentation)
10/5/02	ר≂רocal	MRC Hyannis	Hyannis	MA	20	
10/5/02	L=Local	Career Center	Plymouth	MA	4	E=Other (live presentation)
10/8/02	L≂Local	Easter Seals Conference	Cambridge	MA	200	E=Other (Exhibit)
10/7/02	L=Local	Deaf Community Event	Haverhill	MA	25	E=Other (Exhibit)
10/10/02		VNA and Hospice of New England	Springfield	MA		
10/10/02	L=Local	Community Forum	Middleboro	MA	8	E=Other (live presentation)
10/11/02		Department of Mental Health	Wakefield	MA	4	
10/11/02	L=Local	DEAF, Inc.	Allston	MA	11	E=Other (live presentation)
		Baystate Deaf Senior Citizens	E. Longmeadow	MA	24	
10/16/02	L=Locat	MA Council on Human Services Providers Conf	Boston	IMA	200	E=Other (Exhibit)
			Mariboro	MA	61	E=Other (live presentation)
10/19/02		Senior Citizens Center	Clinton	MA	4	E=Other (live presentation)
10/22/02	L≖Local	MSAD Expo	Worcester	MA	150	150 E=Other (live presentation)
		Home Modifications Program	Worcester	MA	2	E=Other (live presentation)
10/24/02	L=Local	Community Forum	Lawrence	MA	17	E=Other (live presentation)
10/25/02		Natick Commission on Disability	Natick	MA	8	E=Other
10/26/02	L=Local	MA Council on Aging State Convention	Falmouth	MA	009	E=Other (five presentation)
10/27/02	L=Local	SHHH Cape Cod	Hyannis	MA	13	E=Other (live presentation)
		NEHD	Danvers	IMA	100	
11/1/02		MAOT Conference	Waltham	MA	51	E=Other (Exhibit)
	N=National		Providence	RI	150	E=Other (Exhibit)
11/1-2/2002	R=Regional	Clarke School Mainstreaming Conference			150	E=Other (Exhibit)
-	L≂Local	Council on Aging	Sterling	MA	82	E=Other (live presentation)
11/5/02	L=Local		Holyoke	MA	20	
11/6/02	[=Local		Boston	IMA		E=Other (live presentation)
11/6/02	L=Local	Umass Worcester Medical Center	Worcester	MA		
11/6/02	L=Local		Woburn	MA	11	E=Other (live presentation)
11/6/02 L=Loca	L=Local	Community Forum	Boston	MA		
11/7/02	L=Local	Fitchburg State College	Fitchburg	MA	35	
11/7/02	L=Local	HWAC	Salem	MA	2	E=Other (live presentation)
11/8/02 L=Local	ך≃Local	Council on Aging	Blackstone	MA	6	E=Other (live presentation)
11/8/02 L≂Local	L=Local	Council on Aging	Hingham	MA	18	E=Other (live presentation)
11/8/02 L=Local	L=Local	Cooley Dickson Hospital	Holyoke	MA	lε	E=Other (live presentation)
11/9/02	L=Local	MCDHH West	Springfield	MA	3	E=Other (live presentation)
11/10/02	L=Local	New England Home for the Deaf 100th Anniv.	Danvers	MA	1001	E=Other (Exhibit)
	L=Local	Faulker Center	Boston	MA	1	E=Other (live presentation)
	L≕Local	Emerson College ASL I Class	Boston	MA	ı	E=Other (live presentation)
11/13/02	L=Local	le ASL II Class	Boston	MA	20	E=Other (live presentation)
11/14/02	L=Local		Worcester	MA		E=Other (live presentation)
	L=Local	S College	Worcester	MA	25	E=Other (live presentation)

N/A - Attendee Not Available

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TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities.

		Period Covered: Years 2002 and 2003		Including Projected Activities		
11/15/02 L=Local	ocal	Information Fair for Seniors		MA		E=Other (Exhibit)
11/17/02 L=Loca	ocal	MDA Conference	Cambridge	MA	100	
	ocal	chool	Worcester	MA	45	
_	ocal		Worcester	MA	37	
	ocal	MA Horticultural Society	Dover	MA	3	
_	ocal	ion	Brockton	MA	25	
	lego	SS	Brockton	MA	25	E=Other (live presentation)
_	lesc		Burlington	MA	48	E=Other (live presentation)
	lego	on Aging	Ashburnham	MA	4	E=Other (live presentation)
12/5/02 = ocal	Je Sc		Newburyport	MA	23	E=Other (live presentation)
12/7/02 = Local	lego		Dartmouth	MA	35	E=Other (live presentation)
12/11/02 = oca	le 30		Westport	MA	11	E=Other (live presentation)
	jese	Council on Aging	Hyannis	MA	20	
12/11/02 L-Local	lesc		Hyannis	MA	21	
12/11/02 L-Local	1000		Gloucester	MA	4	
	1000	ental Program	Lawrence	MA	2	_
12/12/02 L Local	le Sc		Jamaica Plains	MA	4	_
-1=	leso		Salem	MA	3	E=Other (live presentation)
	le de la constant de	ommunity Inclusion	Boston	MA	100	
_	100		Princeton	MA	5	
	1000	ment Ontions	Mariboro	MA	10	
	1 200		Sprinafield	MA	4	_
12/20/02 E-E008	1000	alth Services	Worcester	MA	5	
1/6/03 = 009	le de la constant de		New Bedford	MA	4	
4/7/03 I = 1 ocal	1000	Vanders FIP	Roslindale	MA	5	E=Other (live presentation)
1/7/03 [= 1 oca	le de la constant de		Aliston	MA	11	
1/8/03 = ocal	le So	Fall River EIP	Fall River	MA	21	
1/10/03 = 1 ocal	lego	ders Group Meeting	d (last	mMA	7	E=Other (live presentation)
	ocal	X		MA	23	E=Other (live presentation)
1/14/03 = ocal	ocal		Danvers	MA	8	E=Other (live presentation)
1/14/03 L=Local	ocal		Danvers	MA	4	1 E=Other (live presentation)
1/15/03 L=Loca	ocal	ary	West Boylston	MA	11	E=Other (live presentation)
1/15/03 L=Local	ocal	Home Depot	Bellingham	MA	\$	5 E=Other (live presentation)
	ocal	eeting	N. Andover	MA		E=Other (live presentation)
	ocal	erCare	Holyoke	MA	43	E=Other
1/16/03 L=Loca	ocal		Lawrence	MA	9	E=Other
1/17/03 L=Local	ocal		Quincy	MA	45	E=Other
1/17/03 L=Loca	ocal	West	Springfield	MA		E=Other
1/23/03 L=Local	ocal		Boston	MA	3	E=Other
1/23/03 L=Local	ocal	Elder Services	Webster	MA	23	
1/23/03 L=Local	ocal	ARCHway	Leicester	MA	11	
1/27/03 L=Local	ocal	Lowe's	Springfield	MA	ω	8 E=Other (live presentation)
1/27/03 R=R	R=Regional	Enlace de Familia	Roxbury	MA	_	7 E=Other (live presentation)
1/27/03 L=Local	ocal	BU Extension Campus	Tyngesboro	MA	4	4 E=Other (live presentation)
1/27/03 L=Local	ocal	Springfield Rescue Mission	Springfield	MA	12	E=Other (live presentation)
	ocal		Cambridge	MA	٥	6 E=Other (Iive presentation)
1/28/03 L=Loca	ocal	Customer Meeting @ MCDHH	Boston	MA	7	E=Other (live presentation)

N/A - Attendee Not Available

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered Years 2002 and 2003. Including Projected Activities

		Period Covered: Years 2002 and 2003.	_	Including Projected Activities			
1/28/03[I = I oca		1		MA	22		ion)
			Springfield	MA	21		ion)
1/30/03 L=Local		alk In @ CORD	Hyannis	MA			ion)
		Community Meeting @ Deaf Inc	Allston	MA	4	E=Other (live presentation)	ion)
_			Haverhill	MA	12		ion)
_		son's Untied Support Group	Boston	MA	21	_	ion)
_			Somerville	MA	4	E=Other	ion)
_		in EIP	Beverly	MA	12	E=Other	ion)
			Somerville	MA	4	E=Other	ion)
2/10/03/1 =1		ical Center	Pittsfield	MA	33	E=Other	ion)
		Berkshire Hearing Center	Pittsfield	MA	19		ion)
		Community Walk In @ MSAD West	Springfield	MA	2		ion)
2/10/03 =			Dartmouth	MA	4	E=Other (live presentation)	ion)
2/11/03 = ocal	Ī	lale Hospital Social Services	Haverhill	MA	11		ion)
2/17/03 = Local		Bristol Fider Services	Fall River	MA	29		ion)
		Latina v Latinos	Chelsea	MA	8		ion)
2/12/03 L Local		MRC	Dedham	MA	8		ion)
2/13/03 L Local		Community Walk In @ STAVROS	Springfield	MA	4	E=Other (live presentation	ion)
			Worcester	MA	18	E=Other (live presentation	ion)
		Southeast Center for Independent Living	Fall River	MA	9	E=Other (live presentation	ion)
2/19/09 1- 1009		Smith College	Northampton	MA	33	E=Other (live presentation	ion)
			Milford	MA	NA		(noi
Z/Z 1/00 L-L		410	Springfield	MA	9		(noi
2/24/03 L=L	1	TISC TEIN WORLD OF TIC	Framingham	MA	6	E=Other	jon)
2/24/03 L=L			Doctor	MA	55	F=Other (live presental	(uo
2/24/03 L=Local		Medical Information Releifal Selfyces	DOSCOL	Civ.	7	F=Other (live presentation)	(c)
2/25/03 L=L		Catholic Charities	L.y	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	,	E=Other (live presental	î
2/25/03 L=Local			Braintree	NIN!	0 4	E-Other (live presental	
2/25/03 T=T	L=Local C	= Quincy	Quincy	MA	4 (
2/26/03 L=Loca			Grafton	MA	3		uo!
2/27/03 L=L	L=Local A	ntations)	Andover	MA	100	E=Other	noi.
2/27/03 L=L		Community Walk In @ MSAD	Malden	MA	5	E=Other	(lon)
2/28/03 L=L		DEAF, Inc.	Allston	MA	5	E=Other ((ion
3/1/03 L=L	L=Local F	Federation for Children w/ Special Needs Conference Boston	ence Boston	MA	N/A		
3/3/03 T=T		Child Care Circuit	Beverly	MA	56	E=Other	(lon)
1=T E0/9/E		MRC)	Woburn	MA	8	E=Other	ion)
3/7/03 L=L			Boston	MA	2	E=Other	lon)
3/7/03 L=L		Western MA Deaf Leaders Group	Springfield	MA	8	E=Other (live presentation	(ion)
J=7 60/8/6		Berkshire Disability Pride Day	Lanesboro	MA	WA		
3/9/03 L=L		The Learning Center	Framingham	MA	9		tion)
3/10/03 L=L		Sustomer Meeting	Framingham	MA	2		tion)
		Support for Battered Women Hotline	Waltham	MA	8		tion)
		Commonwealth Nursing Services	Lowell	MA	31		tion)
		Northern Essex Community College	Haverhill	MA	22		tion)
_		Elp	Boston	MA	8	E=Other (live presentation	tion)
1=		eer Source (with MRC)	Cambridge	MA	5	_	tion)
		SAD West	Springfield	MA	3	_	tion)
3/18/03 [= [Fall River	MA	5	E=Other (live presentation)	tion)

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities

	_ L	Period Covered: Years 2002 and 2003	J	Including Projected Activities		
3/18/03	L=Local	Kennedy Donovan EIP	New Bedford	MA	22	E≂Other (live presentation)
3/18/03	_	Tapestry Health Systems	Springfield	MA	9	E=Other (live presentation)
3/17/03		Domestic Violence Hotline	Newton	MA	33	E=Other (live presentation)
3/17/03	L=Local	TLC Walden School	Framingham	MA	12	E=Other (live presentation)
3/18/03	L=Local	Kennedy Donovan EIP	Attleboro	MA	7	E=Other (live presentation)
3/19/03	L=Local	Stonehill College ASL Class	Brockton	MA	18	E=Other (live presentation)
3/20/03	L≂Locaí	Parkinson's Support Group	Chelmsford	MA	6	E=Other (live presentation)
3/20/03	L=Local	Crisis Intervention Services/Hotline	Chelmsford	MA	9	E=Other (live presentation)
3/21/03	3/21/03 L=Local	Community Walk In @ DCE Quincy	Quincy	MA	3	E=Other (live presentation)
3/25/03	L=Local	Community Walk In @ MSAD Malden	Malden	MA	3	E=Other (live presentation)
3/26/03	3/26/03 L=Local	Customer Meeting @ Deaf Inc	Allston	MA	2	E=Other (live presentation)
3/27/03	L≍Local	ADDP Conference	Mariboro	MA	NA	E=Other (Exhibit)
		AIDS Support Group of Cape Cod	Provincetown	MA	7	E=Other (live presentation)
3/28/03	L=Local	Cape Cod Speech & Language	Orleans	MA	8	E=Other (live presentation)
3/29/03		Disability Coalition Conference	Worcester	MA.	75	E=Other (live presentation)
4/1/03	L=Local	Merrimack Valley Legal Services	Lowell	MA	45	E=Other (live presentation)
4/1/03	L=Local	Lowell National Park	Lowell	MA	4	E=Other (live presentation)
4/2/03	L=Local	DMR	Westfield	MA	9	E=Other (live presentation)
4/3/03	L=Local	Parkinson's Support Group	Winchester	MA	3	E=Other (live presentation)
4/3/03	L=Local	Montachusett Home Care	Leominister	MA	8	E=Other (live presentation)
4/3/03	L=Local	Battered Women's Resources	Leominister	MA	4	E=Other (live presentation)
4/3/03		Westboro State Hospital	Westboro	MA	32	E=Other (live presentation)
4/7/03	L=Local	МСДНН	Boston	MA	7	E=Other (live presentation)
4/7/03	4/7/03 L=Local	PACE Child Care	New Bedford	MA	9	E=Other (live presentation)
4/7/03	L=Local	YMCA of Cape Cod	West Barnstable	MA	4	E=Other (live presentation)
4/7/03	4/7/03 L=Local	AA of Cape Cod	Hyannis	MA MA	11	E=Other (live presentation)
4/7/03	L=Local	Boy Scouts of America Cape Cod	Yarmouth	MA	42	E=Other (live presentation)
4/8/03	4/8/03 L=Local	NECC Open House	Haverhill	MA	39	E=Other (Exhibit)
4/10/03	L=Local	Next Steps Conference	Boxboro	MA	N/A/	E=Other (Exhibit)
4/15/03		First EIP	S. Weymouth	MA	7	E=Other (live presentation)
4/15/03	L=Local	Easter Seals Stroke Support Group	Norwell	MA	_	E=Other (live presentation)
4/15/03	L=Local	AARP	Boston	MA	6	E=Other (live presentation)
	L=Local	Child Care Resources	Worcester	MA		E=Other (live presentation)
4/17/03	L=Local	Emerson College	Boston	MA	22	E=Other (live presentation)
4/18/03 L=Loca	L=Local		Worcester	MA	8	E=Other (live presentation)
4/19/03	L=Local	Youth Parkinson's Support Group	Newton	MA	4	E=Other (live presentation)
4/23/03 L=Loca	L=Local	Rape Crisis Program	Hyannis	MA	3	E=Other (live presentation)
4/23/03	L=Local	Easter Seals Stroke Support Group	Hyannis	MA	10	E=Other (live presentation)
4/24/03	L=Local	Family and Community Resources	Brockton	MA	9	E=Other (live presentation)
4/29/03 L=Local	L=Local	Executive Office of Elder Affairs	Boston	MA	7	E=Other (live presentation)
4/30/03 L=Local	[=Locat	Statewide El Conference	Marlboro	MA	NIA	E=Other (Exhibit)
5/1/03	5/1/03 L=Local	Dimcock Early Intervention Program	Roxbury	MA	4	E=Other (live presentation)
5/3/03	[=Local	Haverhill Disability Fair	Haverhill	MA	75	E=Other (Exhibit)
2/1/03	L=Local		Boston	MA		E=Other (live presentation)
5/1/03	L=Local	Massachusetts Association for the Blind	Brookline	MA		E=Other (live presentation)
2/1/03	5/7/03 L=Local		Allston	MA	_	
2/1/03	L=Local	South Shore Women's Center Hotline	Kingston	MA	12	E=Other (live presentation)

N/A - Attendee Not Available

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IRS Coin Sent Paid - Industry Educatorial Acuvity Pian Period Covered: Years 2002 and 2003, Including Projected Activities

					•	ì	
7=7 80/8/9	L=Local	Chase Bank (Customer)	Boston	MA	3	E=Other (E=Other (live presentation)
2/8/03 T=T	L=Local	Greater Athol Families with Special Needs	Northampton	MA	12		E=Other (live presentation)
5/8/03 L=Local	ocal	Independence House	Hyannis	MA	9	E=Other (E=Other (live presentation)
5/9/03 =1	L=Locat	NEAT Conference	Lowell	IMA	NA	E=Other (Exhibit)	Exhibit)
5/9/03 L=Loca	ocal	Western MA Deaf Leaders Group	Springfield	MA	7	E=Other (E=Other (live presentation)
5/10/0311=1	l =l ocal	MRC It's Your Future Conference	Worcester	MA	N/A	E=Other (Exhibit)	Exhibit)
	l =l ocal	International Institute of Boston	Boston	MA	7	E=Other (E=Other (live presentation)
5/13/03 [= [l = l ocal	BCIL	Boston	MA	7	E=Other (E=Other (live presentation)
	ocal	Chicopee Health Fair	Chicopee	MA	NA		Exhibit)
5/14/03 L=L	L=Local	Springfield Library	Springfield	MA	7		E=Other (live presentation)
	L=Local	East Longmeadow Senior Center	E. Longmeadow	MA	3	E=Other	(live presentation)
	l =l ocal	HAP Inc.	Springfield	MA	9		E=Other (live presentation)
	L=Local	Neighborhood Legal Services	Lynn	MA	12		E=Other (live presentation)
	= ocal	Customer Meeting	Swampscott	MA	3		E=Other (live presentation)
	ocal	Work, Inc.	Quincy	MA	22		E=Other (live presentation)
5/17/03 [=[L=Local	DEAF Inc's Health Fair	Boston	MA	80	E=Other (Exhibit)	Exhibit)
5/20/03 L=L	L=Local	Women's Protective Services	Framingham	MA	5	E=Other (5 E=Other (live presentation)
May 20-24 L=L	L=Local	National Deaf Senior Citizen Conference	Boston	MA	1500	E=Other (Exhibit)
5/21/03	L=Local	Our Sister's Place	Fall River	MA	7	E=Other (live presentation)
5/21/03 L=L	L=Local	Nursing Association of Fairhaven, Inc.	Fairhaven	MA	12	E=Other (live presentation)
5/27/03 L=L	L=Local	PAL Hotline	Boston	MA	17	E=Other (live presentation)
5/28/03 L=L	L=Local	AIDS Project	Worcester	MA	5		E=Other (live presentation)
	L=Locat	SHHH Beyond the Audiogram Conference	Boxboro	MA	15		Exhibit)
/3/03	L=Local	MSPCC	Holyoke	MA	9		E=Other (live presentation)
	L=Local	Home Care	Brockton	MA	34		E=Other (live presentation)
	Local	Everywoman Center	Amherst	ΜA	9		E=Other (live presentation)
1=1 60/9/9	L=Local	NILP	Lawrence	MA	3	_	E=Other (live presentation)
6/10/03 L=Local	Local	Stanley Hall School	Worcester	MA	21		E=Other (live presentation)
6/10/03 L=L	L=Local	Horace Mann School	Allston	MA	50		E=Other (live presentation)
6/10/03 L=Local	Local	American Express Financial	Charleston	MA	4	_	E=Other (live presentation)
6/11/03 L=L	L=Local	Catholic Charities	Boston	MA	7		E=Other (live presentation)
	L=Local	SCIL	Fall River	MA	18		E=Other (live presentation)
	L=Local	FSCN	Springfield	MA	11		E=Other (live presentation)
	L=Local	New England Homes for the Deaf	Danvers	MA	21	E=Other (E=Other (live presentation)
6/14/03 =	=Local	TLC Summerfest	Framingham	MA	NA	E=Other (Exhibit)	Exhibit)
1=1\[6/17/03\[L=1	L=Local	Shelter Support Group	Medway	MA	4		E=Other (live presentation)
6/17/03 L=	L=Local	E. Longmeadow COA	E. Longmeadow	MA	22		live presentation)
	L=Local	CLW	Worcester	MA	4		E=Other (live presentation)
	= oca	Bay Path	Framingham	MA	5	_	E=Other (live presentation)
_	= ocal	MCÓA	Worcester	MA	N/A		E=Other (live presentation)
	L=Local	Customer Meeting	Brockton	MA	2	E=Other ((live presentation)
1-	=Local	Customer Meeting	Boston	MA	1	_	E=Other (live presentation)
1=	L=Local	NNHS	Newton	MA	21	_	(live presentation)
6/25/03 L=1	=Local	ОМН	Camrbidge	MA	8	_	E=Other (live presentation)
6/25/03 L=1	L=Local	Advisory Meeting	Mariboro	MA	14	_	E=Other (live presentation)
6/25/03 L=Local	Local	MCDHH Springfield	Springfield	MA	4		E=Other (live presentation)
- 1 60/06/3		CATAIN	Haverhill	MA	23	=	EnOther (live presentation)

N/A - Attendee Not Available

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TRS Coin Sent Paid - Industry Educational Activity Pian

Lowell Public School	Lowell	MA	33	ner (live presentation)
	Allston	MA	4 E=Ot	E=Other (live presentation)
Cochlear Implant Conference	Sturbridge	MA		E=Other (Exhibit/live presentation)
Baystate Deaf Seniors	E. Longmeadow	MA		E=Other (live presentation)
Westboro State Hospital	Westboro	MA	21 E=Ot	E=Other (live presentation)
	Haverhill	MA	4 E=Ot	E=Other (live presentation)
Whittier Rehabilitaiton Hospital	Haverhill	MA	23 E=Ot	E=Other (live presentation)
Deaf Inc Salem	Salem	MA	4 E=Ot	E=Other (live presentation)
Walden School	Framingham	MA		E=Other (live presentation)
MA Office of Elderly Affairs	Boston	MA		E=Other (live presentation)
Whittier Rehabilitaiton Hospital	Westboro	MA		E=Other (live presentation)
Holyoke Women's Shelter	Holyoke	MA		ther (live presentation)
	Northampton	MA	14 E=Ot	E=Other (live presentation)
New England Business Association	Springfield	MA		E=Other (live presentation)
Boston Center for Independent Living	Boston	MA		E=Other (live presentation)
Center for Independent Living	Fall River	MA		E=Other (live presentation)
	Natick	MA	22 E=Ot	E=Other (Exhibit/live presentation)
	Allston	MA		E=Other (live presentation)
	Boston	MA		E=Other (live presentation)
Century 21 Sexton and Donahue	Melrose	MA		E=Other (live presentation)
Truesdale Audiology	Fall River	MA	_	E=Other (live presentation)
	Taunton	MA	_	E=Other (live presentation)
	Quincy	MA		E=Other (live presentation)
	Quincy	MA		E=Other (live presentation)
Bill Chancev's Office	Quincy	MA		E=Other (live presentation)
MA Developmental Disabilities Council	Quincy	MA		E=Other (live presentation)
National Park Service	Quincy	MA	_	E=Other (live presentation)
Harvard Vanguard	Quincy	MA	11 E=0	E=Other (live presentation)
MA Office of Child Care Services	Quincy	MA		E=Other (live presentation)
Life Care Center	Rayham	MA	11 E=O	E=Other (live presentation)
Deaf WorldWide Expo	Worcester	MA	100 E#O	ther (Exhibit/live presentat
MA Relay Community Forum	Pittsfield	MA	_	E=Other (live presentation)
	Aliston	MA	3 E=0	E=Other (live presentation)
Manner Health of Southeastern MA	New Bedford	MA		E=Other (live presentation)
	Swansea	MA	_	E=Other (live presentation)
Attleboro Public Library	Attleboro	MA	_	E=Other (live presentation)
	Fall River	MA		E=Other (Exhibit/live presentation)
Deaf, Deaf World	Worcester	MA		E=Other (Exhibit/live presentation)
MA Relay Community Forum	Lawrence	MA		E=Other (live presentation)
Deaf Awareness at Holvoke Comm College	Holyoke	MA	11 E=0	E=Other (Exhibit/live presentation)
MA Relay Community Forum	Haverhill	MA	18 E=O	E=Other (live presentation)
	Malden	MA	4 E=0	E=Other (live presentation)
Walden School	Framingham	MA	4 E=0	E=Other (live presentation)
TI C Residence Hall	Framingham	MA	11 E=C	E=Other (live presentation)
MA Relay Community Forum	Worcester	MA	28 E=0	E=Other (live presentation)
	Springfield	MA	4 E=C	=Other (live presentation)
			7±11 CT 1	AGO DISTANCE TO SENSE BY SENSE

E=Other (Exhibit/live presentation) I50 E≕Other (Exhibit/live presentation) N/A E=Other (Exhibit/live presentation) E=Other (Exhibit/live presentation) E=Other (live presentation) E≂Other (live presentation) E=Other (live presentation E≂Other (live presentation) E≂Other (live presentation) E≂Other (live presentation E=Other (live presentation E=Other (live presentation) E=Other (live presentation) E=Other (live presentation E=Other (live presentation) E=Other (live presentation E=Other (live presentation E=Other (live presentation 19 E=Other (live presentation E=Other (live presentation E=Other (live presentation 18 E=Other (live presentation 18 E≂Other (live presentation E=Other (live presentation E=Other (live presentation E≂Other (live presentation E=Other (live presentation 4 E=Other (live presentation 31 E=Other (live presentation E=Other (live presentatior 33 MM NA N/A 28 9 Z Z 53 13 34 49 150 ξ ₹ Σ ğ ₹ MΑ ₹ ΣÃ ₹ ¥ MΑ ¥ Σ¥ MΑ MΑ MA MA MA ₹ MA ₹ MΑ MA MA ₹ ¥Μ MA MΑ ¥Σ MA ₹ ¥ ∑ ₹ ₹ ₹ MA ₹ ₹ Southrbridge New Bedford Northampton Northampton New Bedford New Bedford New Bedford New Bedford New Bedford Mattapoisett Middleboro Springfield Springfield Springfield Dartmouth Worcester Worcester Dartmouth Dartmouth Middleton Westboro Worcester Plymouth Fall River Attleboro Fall River Fall River Brockton Brockton Falmouth Brockton Danvers Hyannis Holyoke Holyoke Woburn Woburn Gardner Assabet Boston Boston Boston Easton Quincy Boston -ynn Clarke School Mainstreaming Conference Mount Wachusett Community College "Deaf People and Technology" at NU Relay Community Forum at MCDHH West. MA Deaf Leaders Group Mtg Clarke School Parents Association Mattapoisett Disability Awareness Disability Awareness Conference JP Morgan Chase and Company New England Home for the Deaf Stonehill College ASL #1 Class Stonehill College ASL #2 Class MRC Statewide RCD Meeting St. Anne's Elementary School Early Learning Child Center Assabet Elementary School Disability Student Services Clarke School for the Dear Deaf, Deaf World at BCC East Bay Corporate Kids Westboro State Hospital Pace Child Care Works Holyoke Public School READS Collaborative Stonehill College ASL Worcester Deaf Club South Shore Hospital MCHSP Conference Masconomet School SHHH South Shore The Hearing Center Rainbow Day Care MCDHH Plymouth MSAD Convention MSAD Convention Bayridge Hospital MRC Conference Middleboro COA Dartmouth COA Health Watch **MRC** Holyoke ALDA Boston STAVROS Deaf Inc CORD MCOA SCI 10/16-17/2003 L=Local 10/29/03 L=Local 11/3/04 L=Local 11/8/03 L=Local 11/10/03 L=Local 11/10/03|L=Local 11/13/03 L=Local 11/13/03 L=Local L=Local L=Local 11/15/03 L=Local [=[ocal 11/15/03 L=Local L=Local [=[ocal L=Local _=Local L=Local L=Local L=Local 10/7/03 L=Local L=Local L=Local 10/21/03 L=Local 10/23-23/2003 L=Local 11/10/03|L=Local 11/10/03 L=Local 11/10/03|L=Local _=Local L=Local _=Local L=Local L=Local =Local 10/22/03 L=Local [=Local L=Local L=Local 11/3/03 L=Local 11/7/03 L=Local 11/8/03 | L=Local L=Local L=Local L=Local 10/6/03 L=Loca L=Loca 10/1/03 10/1/03 10/2/03 10/6/03 10/15/03 10/15/03 10/27-28/2003 10/29/03 11/13/03 11/14/03 11/15/03 11/15/03 11/17/03 11/18/03 11/19/03 1/19/03 11/21/03 10/11/03 10/15/03 10/20/03 10/1/03

11/24/03 L=Local

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Years 2002 and 2003. Including Projected Activities

		lon)																		(uon)							
	13 E=Other (IIVe presentation)	300 E=Other (Exhibit/live presentation)	19 E=Other (live presentation)	9 E=Other (live presentation)	14 E=Other (live presentation)	17 F=Other (live presentation)	OF E-Other (live procentation)	Zole-Other (live presentation)	5 E=Other (iive presentation)	5 E=Other (live presentation)	11 E=Other (live presentation)	3 E=Other (live presentation)	27 E=Other (live presentation)	22 E=Other (live presentation)	15 E=Other (live presentation)	9 E=Other (live presentation)	(acitotacontorion)	9 E-Other (live presentation)	11 E=Other (live presentation)	100 E=Other (Exhibit/live presentation	6 E=Other (live presentation)	6 E=Other (live presentation)	3 E=Other (live presentation)	5 E=Other (live presentation)	A F-Other (live presentation)	4 E-Olliel (live presentation)	5 E=Other (IIVe presentation)
Period Covered: Years 2002 and 2003, Including Piolected Avariage	MA	MA	MA	MA	MA	A44		MA	MA	MA	MA	MA	MA	MA	MA	AAA		MA	MA	MA	MA	MA	MA	4	Y.	MA	MA
JUZ and ZUVS. Inclu	Lawrence	Worcester	Andover						Holyoke	Amherst	Amherst	Wakefield	Fall River					E	Wakefield	Allston	Pittsfield	Pittsfield				Adams	N. Adams
Period Covered: Years 2	A IN	MRC Consumer Conference	And Son High School	Attacket high cohool	Andover riigii ociiooi	Clearway school	Newton North High School	NECC ASL Club	Holyoke Hospital Social Services	IlMass Amherst	Amberst Senior Center	Greenwood Flementary School	Doliele Flementary School	Delisie Liemantary School	State Elementaly Concol	Healy Elementaly School	Cambridge School at Weston	Metrowest IL Center	Hurd Elementary School	RU Deaf Experience Fair	Rerkshire Chamber of Commerce	Coodwill Industries	3: - F V	Ad LID	North Adams Public Library	Adams Public Library	Goodwill Industries
	11/25/03 = ocal	1 1/25/03 E E002:	40/4/00 -1 0001	12/4/03 L-L0cal	12/4/U3 L=Local	12/4/03 L=Local	12/4/03 L=Local	12/5/03 L=Local	12/8/03 = ocal	12/8/03 L LOCAL	12/8/03 = oca	12/0/03 - 003	12/9/03 L-L00al	12/10/03/L~Local	12/10/03 L=Local	12/10/03 L=Local	12/10/03 L=Local	12/11/03 = Local	12/11/04 = ocal	19711/03 = Acal	40/16/03 = ocal	42/46/03 = 003	12/10/03 LLucal	12/16/03 L=Local	12/17/03 L=Local	12/17/03 L=Local	12/17/03 L=Local

Firect mailings on TRS Coin Sent Paid calling

Mailing		Mailing
Date	Recipient	Size
1/1/02		2 CSP Cards/Info Page
1/1/02		2 CSP Cards/Info Page
1/1/02	Chapel Hill Apartments/MA	2 CSP Cards/Info Page
1/1/02		2 CSP Cards/Info Page
1/1/02	Hertiage House/MA	2 CSP Cards/Info Page
1/1/02		2 CSP Cards/Info Page
1/1/02	Massachusetts Democrat Party	2 CSP Cards/Info Page
1/1/02	Massachusetts Republician Party	2 CSP Cards/Info Page
1/1/02	Mercy Hospital/MA	2 CSP Cards/Info Page
1/1/02	Tewksbury Council on Aging/MA	2 CSP Cards/Info Page
1/1/02	Uxbridge Council on Aging/MA	2 CSP Cards/Info Page
2/1/02	Able Medical Services/MA	2 CSP Cards/Info Page
2/1/02	ARC of Middlesex/MA	2 CSP Cards/Info Page
2/1/02	Boston Otolaryngology Group/MA	2 CSP Cards/Info Page
2/1/02	Feltner Group/MA	2 CSP Cards/Info Page
2/1/02	Kolstad Associates/MA	2 CSP Cards/Info Page
2/1/02	Lakeland Women's Health Care G	2 CSP Cards/Info Page
2/1/02	Richard George Insurance Agency	2 CSP Cards/Info Page
2/1/02	Ubiquity, Inc./MA	2 CSP Cards/Info Page
2/1/02	Warren's Landscaping/MA	2 CSP Cards/Info Page
2/1/02	Winchester Pediatrics/MA	2 CSP Cards/Info Page
3/1/02	Cobblestone Elementary School/M	2 CSP Cards/Info Page
3/1/02	CVS Wakefield/MA	2 CSP Cards/Info Page
3/1/02	CVS Malden/MA	2 CSP Cards/Info Page
3/1/02	CVS Melrose/MA	2 CSP Cards/Info Page
3/1/02	CVS Reading/MA	2 CSP Cards/Info Page
3/1/02	CVS Winchester/MA	2 CSP Cards/Info Page
3/1/02	CVS Everett/MA	2 CSP Cards/Info Page
3/1/02	CVS Revere/MA	2 CSP Cards/Info Page
3/1/02	Greenfield Public Library/MA	2 CSP Cards/Info Page
3/1/02	Norman School/MA	2 CSP Cards/Info Page
3/1/02	Soyata Clinic/MA	2 CSP Cards/Info Page
3/1/02	Stop and Shop Braintree/MA	2 CSP Cards/Info Page
4/1/02	Chase Bank/MA	2 CSP Cards/Info Page
4/1/02	Home Depot Saugus/MA	2 CSP Cards/Info Page
4/1/02	Lustre Color/MA	2 CSP Cards/Info Page
4/1/02	MCDHH/MA	2 CSP Cards/Info Page
4/1/02	MSPCC/MA	2 CSP Cards/Info Page
4/1/02	Malden Cab Service/MA	2 CSP Cards/Info Page
4/1/02	Mellon Financial/MA	2 CSP Cards/Info Page
4/1/02	Shaw's Plymouth, MA	2 CSP Cards/Info Page
4/1/02	STAVROS/MA	2 CSP Cards/Info Page
4/1/02	Time Warner Malden/MA	2 CSP Cards/Info Page

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4/1/02	UCP/MA	2 CSP Cards/Info Page
4/1/02		2 CSP Cards/Info Page
5/1/02		2 CSP Cards/Info Page
		2 CSP Cards/Info Page
		2 CSP Cards/Info Page
	Department of Social Services;	
•	·	2 CSP Cards/Info Page
	Deparment of Social Services;	
		2 CSP Cards/Info Page
5/1/02		2 CSP Cards/Info Page
	VNA of Chicopee/MA	2 CSP Cards/Info Page
	Western MA Electric	
,		2 CSP Cards/Info Page
	Wheelock Theatre/MA	2 CSP Cards/Info Page
	Access Now/MA	2 CSP Cards/Info Page
	ARC Family Services of	
	Fitchburg/MA	2 CSP Cards/Info Page
	ARC Family Serives of Greater	
	Fall River/MA	2 CSP Cards/Info Page
	ARC Family Services of Greater	
, ,	New Bedford/MA	2 CSP Cards/Info Page
	ARC Massachusetts	2 CSP Cards/Info Page
	ARC of Northern Bristol	
1	County/MA	2 CSP Cards/Info Page
	ARC of Northern Essex	
6/1/02	County/MA	2 CSP Cards/Info Page
	ARC of Worcester/MA	2 CSP Cards/Info Page
	ARC of Berkshires County/MA	2 CSP Cards/Info Page
	ARC of Merrimack Valley/MA	2 CSP Cards/Info Page
	Blackstone Valley ARC/MA	2 CSP Cards/Info Page
	Boston Living Center/MA	2 CSP Cards/Info Page
6/1/02	Brockton Area ARC/MA	2 CSP Cards/Info Page
6/1/02	Cape Cod ARC/MA	2 CSP Cards/Info Page
6/1/02	Central Middlesex ARC/MA	2 CSP Cards/Info Page
6/1/02	Cerebral Palsy South Shore Area	2 CSP Cards/Info Page
6/1/02	Charles River ARC/MA	2 CSP Cards/Info Page
6/1/02	CHADDER of Northern Massachu	2 CSP Cards/Info Page
6/1/02	East Middlesex ARC/MA	2 CSP Cards/Info Page
6/1/02	Greater Boston ARC/MA	2 CSP Cards/Info Page
6/1/02	Greater Lowell ARC/MA	2 CSP Cards/Info Page
6/1/02	Greater Plymouth ARC/MA	2 CSP Cards/Info Page
6/1/02	Greater Waltham ARC/MA	2 CSP Cards/Info Page
7/1/02	Alcoholic Anonymous/MA	2 CSP Cards/Info Page
7/1/02	Better Business Bureau/MA	2 CSP Cards/Info Page
	Big Brother/Big Sister of	
7/1/02	Worcester/MA	2 CSP Cards/Info Page
7/1/02	Central Housing Alliance/MA	2 CSP Cards/Info Page
7/4/00	Child Head Start Program/MA	2 CSP Cards/Info Page
7/1/02	Offilia Flead Start Flogramini	2 CSP Cards/into Page

TRS Coin Sent Paid - Industry Educational Activity Plan Including Projected Activities

	Edward Street Day Care	
7/1/02	Program/MA	2 CSP Cards/Info Page
7/1/02	Lutheran Social Services/MA	2 CSP Cards/Info Page
7/1/02	MA Office of Child Care Services	
7/1/02	Parent Connection/MA	2 CSP Cards/Info Page
	Wayside Youth and Family	
7/1/02	Support Network/MA	2 CSP Cards/Info Page
8/1/02	Abby's House/MA	2 CSP Cards/Info Page
8/1/02	Boy's and Girl's Club/MA	2 CSP Cards/Info Page
8/1/02	CASA Project, Inc./MA	2 CSP Cards/Info Page
8/1/02	Catholic Charities of Worcester/M.	2 CSP Cards/Info Page
8/1/02	Jewish Family Services/MA	2 CSP Cards/Info Page
8/1/02	LLAMANOS/MA	2 CSP Cards/Info Page
8/1/02	Mental Health Services/MA	2 CSP Cards/Info Page
8/1/02	Starting Point Program/MA	2 CSP Cards/Info Page
8/1/02	Tri-Valley Elder Services/MA	2 CSP Cards/Info Page
8/1/02	Worcester Public Schools/MA	2 CSP Cards/Info Page
8/1/02	Worcester Disability Youth Guidar	
9/1/02	Cape Cod Chamber of Commerce	
9/1/02	Elm Park Center/MA	2 CSP Cards/Info Page
37 1702	Fairlawn Rehabilitation	Z doi daidomio : ago
9/1/02	Hospital/MA	2 CSP Cards/Info Page
3/ 1/02	Neighborhood Services of	l Cards/into Lage
9/1/02	Greater Boston/MA	2 CSP Cards/Info Page
9/1/02	Starting Point Program/MA	2 CSP Cards/Info Page
9/1/02	Legal Assistance Program/MA	2 CSP Cards/Info Page
9/1/02	Mass Job Training/MA	2 CSP Cards/Info Page
9/1/02	Visiting Nurses of Merrimack	2 Oor Cards/into rage
9/1/02	Valley/MA	2 CSP Cards/Info Page
9/ 1/02	Visiting Nurses of North	2 CSF Cards/illio Fage
0/1/00	Shore/MA	2 CSB Cordo/Info Bogo
9/1/02		2 CSP Cards/Info Page
10/1/02	Ad Care/MA	2 CSP Cards/Info Page
10/1/02	American Heart Association/MA	2 CSP Cards/Info Page
10/1/02	AllAmerica/MA	2 CSP Cards/Info Page
10/1/02	Educational Resources, inc./MA	2 CSP Cards/Info Page
10/1/02	Fitchburg State College/MA	2 CSP Cards/Info Page
	Massachusetts Department of	
10/1/02	Environmental Management/MA	2 CSP Cards/Info Page
	Massachusetts State Police	
10/1/02	Chariton Barracks/MA	2 CSP Cards/Info Page
	Massachusetts State Police	
10/1/02	Logan Barracks/MA	2 CSP Cards/Info Page
10/1/02	Plymouth County Jail/MA	2 CSP Cards/Info Page
10/1/02	Reading Town Hall/MA	2 CSP Cards/Info Page
10/1/02	Reading Public Library/MA	2 CSP Cards/Info Page
10/1/02	Wakefield Town Hall/MA	2 CSP Cards/Info Page
10/1/02	Wakefield Public Library/MA	2 CSP Cards/Info Page
10/1/02	Wakefield Police Department/MA	2 CSP Cards/Info Page
		
11/1/02	Blackburn Elementary School/MA	2 CSP Cards/Info Page

Period Covered:

TRS Coin Sent Paid - Industry Educational Activity Plan Including Projected Activities

Period Covered:

11/1/02	Century Bank/MA	2 CSP Cards/Info Page
	Council on Aging	
11/1/02	Longmeadow/MA	2 CSP Cards/Info Page
11/1/02	Council on Aging Worcester/MA	2 CSP Cards/Info Page
11/1/02	Council on Aging Clinton/MA	2 CSP Cards/Info Page
11/1/02	Fleet Bank/MA	2 CSP Cards/Info Page
11/1/02	MassPort/MA	2 CSP Cards/Info Page
	Pioneer Valley Chamber of	
11/1/02	Commerce/MA	2 CSP Cards/Info Page
	Visiting Nurses Association of	
11/1/02	Haverhill/MA	2 CSP Cards/Info Page
	Visiting Nurses Association of	
11/1/02	Lawrence/MA	2 CSP Cards/Info Page
11/1/02	YMCA of Merrimack Valley/MA	2 CSP Cards/Info Page
11/1/02	YMCA of Boston/MA	2 CSP Cards/Info Page
12/1/02	AAA of New England/MA	2 CSP Cards/Info Page
	Better Business Bureau of	
12/1/02	Malden/MA	2 CSP Cards/Info Page
	Boston Area Homeschoolers	
12/1/02	Association/MA	2 CSP Cards/Info Page
12/1/02	CambridgePort Bank/MA	2 CSP Cards/Info Page
	Disability Community Resource	
12/1/02	Center/MA	2 CSP Cards/Info Page
12/1/02	New Hope Church/MA	2 CSP Cards/Info Page
	Ononda School of Theapeutic	
12/1/02	Rehabilitation/MA	2 CSP Cards/Info Page
12/1/02	Strathallen Center/MA	2 CSP Cards/Info Page
12/1/02	The Home Room/MA	2 CSP Cards/Info Page
12/1/02	VSA Boston/MA	2 CSP Cards/Info Page
12/1/02	Woburn Logan Express/MA	2 CSP Cards/Info Page
12/1/02	YWCA Boston/MA	2 CSP Cards/Info Page
3/1/03	Amherst COA/MA	2 CSP Cards/Info Page
3/1/03	Berkshire Medical Center/MA	2 CSP Cards/Info Page
3/1/03	Bethany Hospital Social Services/	2 CSP Cards/Info Page
3/1/03	Blackstone Elementary School/MA	2 CSP Cards/Info Page
3/1/03	Crocker Farm School/MA	2 CSP Cards/Info Page
3/1/03	Greater Springfield Senior Service	
3/1/03	Leverett COA/MA	2 CSP Cards/Info Page
3/1/03	MA Dept of Youth Services	2 CSP Cards/Info Page
3/1/03	MA Human Service Coalition	2 CSP Cards/Info Page
3/1/03	Metro Housing Authority/MA	2 CSP Cards/Info Page
3/1/03	Thayer-Lindsay Parent Center/MA	2 CSP Cards/Info Page
3/1/03	University of Mass Worcester	2 CSP Cards/Info Page
3/1/03	Wing Memorial Hospital/MA	2 CSP Cards/Info Page
3/1/03	Women's Center of Kingston/MA	2 CSP Cards/Info Page
4/1/03	Atlantic Properties/MA	2 CSP Cards/Info Page
4/1/03	Baystate Senior Center/MA	2 CSP Cards/Info Page
4/1/03	Brewer and Lord/MA	2 CSP Cards/Info Page
4/1/03	CORD/MA	2 CSP Cards/Info Page
4/1/03	Developmental Disabilities Counci	2 CSP Cards/Info Page
4/1/03	Enable, Inc./MA	2 CSP Cards/Info Page
4/1/03	Internal Revenue Service/MA	2 CSP Cards/Info Page

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Including Projected Activities

4/1/03	MA Eye and Ear Infirmary/MA	2 CSP Cards/Info Page
4/1/03	Pediatric Development Center/MA	2 CSP Cards/Info Page
4/1/03	Regina Villa Associates/MA	2 CSP Cards/Info Page
4/1/03	Sierracom/MA	2 CSP Cards/Info Page
5/1/03	Dept of Public Health/MA	2 CSP Cards/Info Page
5/1/03	EcoTarium/MA	2 CSP Cards/Info Page
5/1/03	Greater Boston Community Shelte	2 CSP Cards/Info Page
5/1/03	Hospice of Central MA	2 CSP Cards/Info Page
5/1/03	Marriott Hotel Copley/MA	2 CSP Cards/Info Page
5/1/03	MCDHH Worcester/MA	2 CSP Cards/Info Page
5/1/03	Newsline/MA	2 CSP Cards/Info Page
5/1/03	New England Business Associates	2 CSP Cards/Info Page
5/1/03	Outdoor Explortations/MA	2 CSP Cards/Info Page
5/1/03	PAL Worcester Chapter/MA	2 CSP Cards/Info Page
5/1/03	Project Connection/MA	2 CSP Cards/Info Page
5/1/03	Saint Vincent Hospital/MA	2 CSP Cards/Info Page
6/1/03	ABC Disposal/MA	2 CSP Cards/Info Page
6/1/03	Baystate Medical Center/MA	2 CSP Cards/Info Page
6/1/03	Boston Center for Independent Liv	2 CSP Cards/Info Page
6/1/03	Freedom Trail Clinic/MA	2 CSP Cards/Info Page
6/1/03	ILCNSCA/MA	2 CSP Cards/Info Page
6/1/03	MATP/MA	2 CSP Cards/Info Page
6/1/03	MCDHH Boston/MA	2 CSP Cards/Info Page
6/1/03	MRC Quincy/MA	2 CSP Cards/Info Page
6/1/03	Neil Shattuck Hospital/MA	2 CSP Cards/Info Page
6/1/03	Outdoor Explortations/MA	2 CSP Cards/Info Page
6/1/03	STAVROS/MA	2 CSP Cards/Info Page
8/1/03	Cerebral Palsy of MA	2 CSP Cards/Info Page
8/1/03	Marriott Hotel Copley/MA	2 CSP Cards/Info Page
8/1/03	MA Comm. Against Discrimination	2 CSP Cards/Info Page
8/1/03	MCDHH West/MA	2 CSP Cards/Info Page
8/1/03	MA Dept of Employment and Train	2 CSP Cards/Info Page
8/1/03	MA Dept of Social Services	2 CSP Cards/Info Page
8/1/03	Mendon Police Department	2 CSP Cards/Info Page
8/1/03	SHHH South Shore/MA	2 CSP Cards/Info Page
8/1/03	West Boston Police Department/M	2 CSP Cards/Info Page
9/1/03	Boston Academy of Arts/MA	2 CSP Cards/Info Page
9/1/03	Boston South Station/MA	2 CSP Cards/Info Page
9/1/03	Career Center/MA	2 CSP Cards/Info Page
9/1/03	Coastline Servies for the Elderly/M	
9/1/03	DEAF Inc/ MA	2 CSP Cards/Info Page
9/1/03	Dr. Smith Office/MA	2 CSP Cards/Info Page
9/1/03	MassPort/MA	2 CSP Cards/Info Page
9/1/03	The Work Place/MA	2 CSP Cards/Info Page
9/1/03	Williamstown Police Department/N	
9/1/03	Worcester Centrum/MA	2 CSP Cards/Info Page
10/1/03	Baystate Medical Center	2 CSP Cards/Info Page
10/1/03	Boston Children Hospital	2 CSP Cards/Info Page
10/1/03	Buckmans and Associate	2 CSP Cards/Info Page
10/1/03	Center for Living and Working	2 CSP Cards/Info Page
10/1/03	Greystone Services	2 CSP Cards/Info Page
10/1/03	Stop and Shop PeaPod Service	2 CSP Cards/Info Page

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Including Projected Activities

10/1/03	Quincy Medical Center	2 CSP Cards/Info Page
10/1/03	US Army, Natick	2 CSP Cards/Info Page
11/1/03	AccessSportsAmerica/MA	2 CSP Cards/Info Page
11/1/03	Adaptive Environments Center/MA	2 CSP Cards/Info Page
11/1/03		2 CSP Cards/Info Page
11/1/03	Boston College Police Department	2 CSP Cards/Info Page
11/1/03		2 CSP Cards/Info Page
11/1/03	Children's Hospital Boston	2 CSP Cards/Info Page
11/1/03	Eunice Kennedy Shriver Center	2 CSP Cards/Info Page
11/1/03	Lukas Community	2 CSP Cards/Info Page
11/1/03	Massachusetts Restaurant Associ	2 CSP Cards/Info Page
11/1/03	Malden Observer	2 CSP Cards/Info Page
11/1/03	Office of ASD	2 CSP Cards/Info Page
11/1/03	Tri-Town Transcript	2 CSP Cards/Info Page
11/1/03	VNA of the Berkshire	2 CSP Cards/Info Page
11/1/03	Wakefield Observer	2 CSP Cards/Info Page
11/1/03	Wediko Children's Services	2 CSP Cards/Info Page
11/1/03	WORK, Inc.	2 CSP Cards/Info Page
12/1/03	The Activities Club	2 CSP Cards/Info Page
12/1/03	Brockton Public Library	2 CSP Cards/Info Page
12/1/03	Didax	2 CSP Cards/Info Page
12/1/03	Eduventures	2 CSP Cards/Info Page
12/1/03	Emerson College Library	2 CSP Cards/Info Page
12/1/03	Fresh Pond Education, Inc.	2 CSP Cards/Info Page
12/1/03	Haverhill Public Library	2 CSP Cards/Info Page
12/1/03	Malden Public Library	2 CSP Cards/Info Page
12/1/03	Massachusetts Communications (2 CSP Cards/Info Page
12/1/03	Mattapoisett Public Library	2 CSP Cards/Info Page
12/1/03	Melrose Public Library	2 CSP Cards/Info Page
12/1/03	Mercy Hospital	2 CSP Cards/Info Page
12/1/03	New England Network for Child, Y	
12/1/03	Partnership for Quality Education	2 CSP Cards/Info Page
12/1/03	Reading Library	2 CSP Cards/Info Page
12/1/03	Wakefield Public Library	2 CSP Cards/Info Page
12/1/03	Webster Rescue and Emergency	2 CSP Cards/Info Page

TRS Coin Sent Paid - Industry Educational Activity Plan Period Covered: Including Projected Activities

Activity 3 - Articles placed in TRS user community publications. TRS provider newsletters, websites, industry and diability organization publications, etc., on TRS CSP calling.

Publication Name

Deaf Community News (MSAD)/MA SHHH Newsletter/MA SHHH Cape Cod Newsletter/MA ALDA Boston Newsletter/MA What's UP CLW/MA

In some of the articles/advertisements, we've included the following information:

Relay users can use MassRelay though coin sent pay phones. The following is a FCC approved alternative plan:

Relay users may make local relay payphone calls free of charge.

Relay users may make toll calls with (1) calling cards; (2) prepaid cards; (3) credit cards; (4) collect calls; or (5) third-party billing. Rates are equal to or less than rates applicable to non-relay calls made using payphones.

TRS Coin Sent Paid -Industry Educational Activity Plan Period Covered: Including Projected Activities

Activity 5 - Joint industry/community meetings held to discuss further ways to create and disseminate educational materials to educate TRS users about access to relay services through payphones.

l n-4-		Meeting
Date	Attendance	Summary
		Community Forums are regional events
		set up by MassRelay to provide
		opportunity for general community
		members and relay users to learn more
		about relay services (including coin sent
		payphone information) The following is
		what we explained to attendees: Relay
		users can use MassRelay though coin
		sent pay phones. The following is a FCC
		approved alternative plan:
		Relay users may make local relay
		payphone calls free of charge.
		Relay users may make toll calls with (1)
		calling cards; (2) prepaid cards; (3) credit
		cards; (4) collect calls; or (5) third-party
		billing. Rates are equal to or less than
•	Persons in attendance are those	rates applicable to non-relay calls made
	from the general community	using payphones.
	Holyoke Community College	Community Forum Community Forum
	Deaf Inc. Berkshire	Community Forum
	Mt.Wachusett Community College,	Community Forum
4/30/2002	Northeast Independent Living	Community i ordin
	Program, Lawrence	Community Forum
	Deaf Inc. New Bedford	Community Forum
	MCDHH Boston	Community Forum
	CORD, Hyannis	Community Forum
	Sullivan Middle School, Worcester	Community Forum
	Deaf Community Center,	•
11/6/2002	Framingham	Community Forum
	New England Home for the Deaf,	
11/7/2002	Danvers	Community Forum
	AD Lib, Pittsfield	Community Forum
9/10/2003	Deaf Inc. Boston	Community Forum
	Northeast Independent Living	
	Center, Lawrence	Community Forum
9/24/2003	GURC, Haverhill	Community Forum
0.000.000	Center for Living and Working,	O a married to Formura
9/25/2003	Worcester	Community Forum
401010000	New England Homes for the Deaf,	Community Forum
10/6/2003	Danvers	Community Forum

TRS Coin Sent Paid -Industry Educational Activity Plan

Period Covered:

Including Projected Activities

Mt. Wachusett Community College,

10/7/2003 Gardner	Community Forum
10/15/2003 CORD, Hyannis	Community Forum
10/21/2003 Deaf Inc. New Bedford	Community Forum
10/22/2003 STAVROS, Springfield	Community Forum
11/18/2003 MCDHH, Boston	Community Forum

TRS Coin-Sent Paid Outreach Education Programs

Reporting Period January 2002 – December 2003

Date	Location L = Local	Activity	Attendance	Presentations/ Brochures
	R = Regional N = National			
2/9/02	Kansas City, MO (L)	Midwest Ear Institute	30	Presentation & Brochures
3/23/02	Olathe, KS (L)	KRSI Advisory Council	25	Presentation
4/5/02	Kansas City, MO	Greater Kansas City ADARA Chapter Meeting	40	Presentation
5/31/02	Topeka, KS (L)	KRSI Advisory Council	30	Presentation
7/13/02	Hutchinson, KS (L)	KRSI Advisory Council	20	Presentation
9/14/02	Liberal, KS (L)	Deaf Awareness Day	10	Presentation & Brochures
10/3/02	Kansas City, MO (L)	CFI Health and Disability Awareness Fair	60	Presentation & Brochures
11/16/02	Emporia, KS (L)	KRSI Advisory Council	25	Presentation
2/11/03	Kansas Relay Center	Visit by Michael Byington (KRSI Director)	1	Presentation
3/4/03	Kansas Relay Center	Lawrence High School ASL Class Tour of the KRC	25	Presentation & Brochures
3/22/03	Manhattan, KS (L)	KRSI Advisory Council	40	Presentation
4/25/03	Mission, KS (L)	Johnson County Deaf Services Cultural Awareness Training for Country Employees	80	Presentation & Brochures
5/17/03	Overland Park, KS (L)	Deaf Work Wide Expo	600	Brochures
6/19 – 6/21		Kansas Association of the Deaf Conference	250	Presentation & Brochures
7/19/03	Pittsburg, KS (L)	KRSI Advisory Council	30	Presentation

10/9/03	Overland	Johnson County	40	Presentations &
	Park, KS (L)	Community College		Brochures
	}	ASL classes		

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TRS Coin-Sent Paid Outreach Education Programs

Reporting Period January 2002 – December 2003

Date	Location L = Local R = Regional N = National	Activity	Attendance	Presentations/ Brochures
1/14/02	Detroit, MI (L)	St. Patrick's Elementary School Career Day	N/A	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
2/5/02	Brighton, MI (L)	Brighton High School – Diversity day	Approx. 150	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
4/12/02	Detroit, MI (L)	Detroit Day School for the Deaf – Girl Power Workshop	Approx. 125	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
5/9/02	Redford, MI	St. James Presbyterian	Approx 50	Brochures,

	(L)	Church of Redford -		HCO/VCO/Spee
		Senior Citizen		ch-to-Speech
		Workshop		instructions
		•		pamphlet, pay
				phones cards,
				pens, pocket
		}		phone book,
				abbreviation
				cards and profile
				registration
		ļ.		sheets
5/15/02	Details MI	Detroit Police	N/A	Brochures,
5/15/02	Detroit, MI		IV/A	HCO/VCO/Spee
	(L)	Department		ch-to-Speech
				instructions
				1
1	1			pamphlet, pay
				phones cards,
				pens, pocket
				phone book,
				abbreviation
				cards and profile
	1			registration
				sheets .
6/6 - 6/7/02	Birmingham,	East Hills Middle	Approx. 20	Brochures,
	MI	School – Tour of	{	HCO/VCO/Spee
	(L)	Birmingham office		ch-to-Speech
			}	instructions
			1	pamphlet, pay
		4	Ì	phones cards,
				pens, pocket
			}	phone book,
			}	abbreviation
				cards and profile
				registration
				sheets
8/21/02	Dearborn, MI	City of Dearborn	N/A	Brochures,
	(L)	training session for		HCO/VCO/Spee
		Dearborn Police Dept.		ch-to-Speech
		•		instructions
				pamphlet, pay
				phones cards,
				pens, pocket
			}	phone book,
				abbreviation
			1	cards and profile
				registration
1	1			1

				sheets
8/27/02	Dearborn, MI (L)	City of Dearborn training session for Dearborn Police Department	N/A	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
9/17/02	Dearborn, MI (L)	City of Dearborn training session for Dearborn Police Department	N/A	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
10/22/02	Birmingham, MI (L)	Community Living Services – Relay training for staff members	N/A	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
2/20/2003	Birmingham, MI (L)	Washington Career Center Birmingham Relay Center training for students and teachers	Approx. 20	Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation

ſ	T	<u></u>		1 1 ~
				cards and profile
				registration
	<u> </u>			sheets
3/7/03	Detroit, MI	Washington Career	Approx. 75	Brochures,
	(L)	Center		HCO/VCO/Spee
				ch-to-Speech
				instructions
[18	pamphlet, pay
				phones cards,
				pens, pocket
				phone book,
				abbreviation
	Ì			cards and profile
				registration
				sheets
3/12/03	Brighton, MI	Brighton High School	Approx. 200	Brochures,
	(L)	Diversity Day	-FF	HCO/VCO/Spee
		= · · · · · · · · · · · · · · · · · · ·		ch-to-Speech
			i	instructions
				pamphlet, pay
				phones cards,
				pens, pocket
				phone book,
				abbreviation
			ŀ	cards and profile
				registration
				sheets
3/15/03	Birmingham,	Boy Scouts	Approx. 10-	Brochures,
3/13/03	MI (L)	Birmingham Tour	15	HCO/VCO/Spee
}	WII (L)	Diffillingham Tour	13	ch-to-Speech
				instructions
				pamphlet, pay
				phones cards,
		}		• ′
				pens, pocket
				phone book, abbreviation
				1
į.				cards and profile
				registration
5/5/02	01:-4	Manage 11 August	A	sheets
5/5/03	Clinton	Macomb Intermediate	Approx. 50	Brochures,
	Township, MI	School District "Focus		HCO/VCO/Spee
	(L)	on Hearing Impaired		ch-to-Speech
		Assistive Equipment		instructions
		Display & Information		pamphlet, pay
}		on Service Agencies"		phones cards,
<u></u>				pens, pocket

				nhone hools
				phone book, abbreviation
	: :			
				cards and profile
				registration
				sheets
5/21/03	Warren, MI	Michigan Department	Approx. 40	Brochures,
	(L)	of Career	1	HCO/VCO/Spee
		Development Banquet		ch-to-Speech
				instructions
)	pamphlet, pay
				phones cards,
	ļ ļ			pens, pocket
				phone book,
				abbreviation
				cards and profile
			!	registration
			1	sheets
5/22/03	Detroit, MI	Glazer Elementary	Approx. 100	Brochures,
3,22,03	(L)	School Career Day		HCO/VCO/Spee
		Someon Cancer 2 mg		ch-to-Speech
				instructions
				pamphlet, pay
				phones cards,
				pens, pocket
				phone book,
i i				abbreviation
				cards and profile
Ì				registration
	1		ł	sheets
102	Elea	Michigan Doof	Approx. 250	Brochures,
August 03	Frankenmuth,	Michigan Deaf Association	Approx. 230	HCO/VCO/Spee
	MI			ch-to-Speech
((L)	Convention		instructions
				1
				pamphlet, pay
				phones cards,
				pens, pocket
				phone book,
		1		abbreviation
1				cards and profile
				registration
			ļ	sheets
9/20/03	Pontiac, MI	Summit Mall Deaf	Approx. 500	Booth/Display of
1	(L)	Awareness Day		MRC
1		,	1	informational
				materials.
9/23/03	E. Lansing,	Michigan State	<u> </u>	Broadcasted on

	MI. (L)	University - Speech- to-Speech Discussion Panel		Public Television
10/2/03	Okemos	Best Practices Workshop – Okemos	Approx. 25	brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks, coloring books
10/3/03	Okemos	DODHH Advisory Council Meeting	Approx. 15	brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks, coloring books
10/8/03	Southfield, MI (L)	Blue Cross/Blue Shield ???	Approx. 40.	brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks, coloring books
10/8/03		Volkswagen / Birmingham Tour		Brochures, HCO/VCO/Spee ch-to-Speech instructions pamphlet, pay phones cards, pens, pocket phone book, abbreviation cards and profile registration sheets
10/11/03	Roscommon	"Sink or Swim in Lake Technology" workshop	Approx. 20	brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks,

				coloring books
10/22/03	Waterford	SHHH "Hear me Now"	15	Demonstration of VCO phone/Test
11/13/03	Detroit, MI (L)	Christ the Good Shepherd Catholic School	Approx. 100	calling to MRC. brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks, coloring books
11/25/03	Detroit, MI (L)	Detroit Public School Head Start Program	Approx 150	brochures, business cards, VCO/HCO/Spee ch-to-Speech instructions, TRS abbreviation bookmarks, coloring books

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Trumann, AR 2/17/2003 Cabot, AR 2/11/2003 Clarksville, AR 3/13/2003	003		
2/11/20 2/11/20 3/13/20	200	<u></u>	T. T. John Charle
3/11/20	200	100	I rumann High School
3/13/20	003	40	Cabot Senior Center
40.0	003	30	University of Ozarks
3/7/2003	03	30/40	Hot Springs Center/McAulley Center
3/20/2003	5003	20	Cabot Jr. High
4/10/2003	5003	40	University of Central Arkansas
5/28/2003	203	50	Malvern Rotary Club
6/6/2003	03	20	Arkansas Beauty School
6/10/2003	203	60/15	Beejay's School/Mill Heights Retirement
6/11/2003	5003	09	Cabot Kiwanis Club
AR 5/21 -22/2003	/2003	350	Arkansas Rehabilitation Association Tradeshow.
5/27/2003	5003	30	Greenbrier Senior Center
5/29/2003	5003	100	Trillium Park Retirement Center Health Fair
6/19/2003	5003	30	Benton Senior Adult Center
6/20/2003	203	15	Country Club Village
Conway, AR 6/23/2003	203	15	Village Park Retirement Center
Hot Springs Village, AR 7/2/2003	03	40	Hot Springs Village Lions Club
Jacksonville, AR 7/23/2003	5003	30	Jacksonville Senior Center
Hot Springs Village, AR 8/5/2003	03	35	Hot Springs Village Optimist Club
Springdale, AR 9/16 - 18/2003	/2003	1250	Jones Center for Families Health Fair
AR 9/19/2003	5003	150	Entergy Seniors Day Health Fair
9/22/2003	003	15	AARP-Cabot
AR 5/2/2003	103	250	Entergy Spring Fling Health Fair for Senior Adults
AR 5/21/2003	5003	250	Arkansas Rehabilitation Association Tradeshow.
AR 5/22/2003	500	250	Arkansas Rehabilitation Association Tradeshow.
7/11/2003	903	50	College Square Retirement Center
7/8/2003	03	25	Malvern Lions Club
8/7/2003	03	15	Conway Regional Health System Healthcare Providers
8/11/2003	503	20	Faulkner County Senior Citizen Program
8/19/2003	303	20	Oak Grove Keenagers (Senior Citizens)
Jonesboro, AR 10/29/2003	003	250	Arkansas State University Disability Fair
11/	503	35	Hendrix College Sign Language Students
AR 11/7/2003	203	40	Lee County Department of Health
R 11/12/2003	003	35	Phillips County Health Dept. Home Health Care Program
AR 11/19/2003	003	120	Ouachita Baptist University classes